

# niagara<sup>4</sup> Software Maintenance Agreement

*When covered by a Niagara Software Maintenance Agreement (SMA), you are entitled to download the latest Niagara Framework® releases as soon as they are made generally available, so that you always have the most robust tools to unlock value in your building data.*

As a Niagara user, you are part of an innovative community that is pushing commercial and industrial operational technology to the next level. For over a quarter century, Tridium and its partners in the Niagara Community have been evolving the Niagara Framework® making it the de facto industry standard platform for open-protocol building automation. We're moving at a pace more in tune with the current era of ubiquitous computing than the conventional worlds of building construction and operations. We want to make it as frictionless as possible for you to stay ahead of the curve.

By signing up for an SMA, you can:

- Download the newest releases including the most recent cyber fixes;
- Empower your Niagara users with new productivity-enhancing features that help them operate buildings, equipment and processes at their top potential;
- Keep pace with new approaches to saving energy and reporting the results of energy conservation measures.

SMA is included by default with subscription licenses.

## BENEFITS OF SMA COVERAGE



Locations and customer support

**Headquarters**  
North America  
1 804 747 4771

**Support**  
North America & Latin America  
1 877 305 1745

Ask us about the tools available  
to easily check SMA compliance

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