



Enterprise Software Maintenance Management Tool (ESMT)

Enterprise SMA Management Tool

Overview

Enterprise SMA Management Tool

- **Enterprise SMA management and ordering directly from Niagara Licensing**
- Benefits for channel partners
 - Streamlined process for selling and managing software maintenance
 - Does not require involvement by end-users prior to sales process (Asset Manager account no longer required)
 - Quick-easy import of licenses from project folders or spreadsheet
 - Enables authorized Niagara resellers to manage their portfolio of customers from a single account
 - Quick-easy way to convert a proposal to an order
- Benefits for system owners
 - Sync-up maintenance expiration dates
 - Generous “grace period” upon initial enrollment (up to 364 days/license)

Enterprise SMA

- Requires at least 5 eligible licenses
 - Licenses may be combined from any number of projects or folders
 - Licenses may be imported from other organizations not in the customer's hierarchy
- Applies up to one year grace period for each enrolled license to allow customers to sync-up maintenance expiration dates
- The grace period only applies once per license
- Proposals are sent up through the channel and purchased by Tridium direct partners.
- The customer cannot submit a 0-dollar proposal at any time.

Setting up Entitlements for ESMT

Organization Entitlement

The organization needs to have ESMA Provider Service Access in Niagara Licensing

The screenshot displays the 'Entitlements' section of the Niagara Licensing system. It is divided into three main areas: Portability Access, Brand Access, and Service Access. The 'Portability Access' section shows 'No record available.' The 'Brand Access' section contains a table with one entry for 'Vykon' and an 'ADD ENTITLEMENTS' button. The 'Service Access' section contains a table with two entries, 'ESMA Provider' and 'Marketplace Standard', with the 'ESMA Provider' entry highlighted by a red box.

Brand Name	Brand Status	Expiration	Order (SO/PO)
Vykon	Active	Mar 31,2022	F003178449/-

Service Name	Expiration	Order (SO/PO)
ESMA Provider	Sep 22,2022	F003178448/-
Marketplace Standard	Sep 22,2022	F003178447/-

Tridium direct partners will be given the ESMA Provider Service Access. They will have the ability to give this access to their partners that they want to have this ability.

- **User set up and permissions**

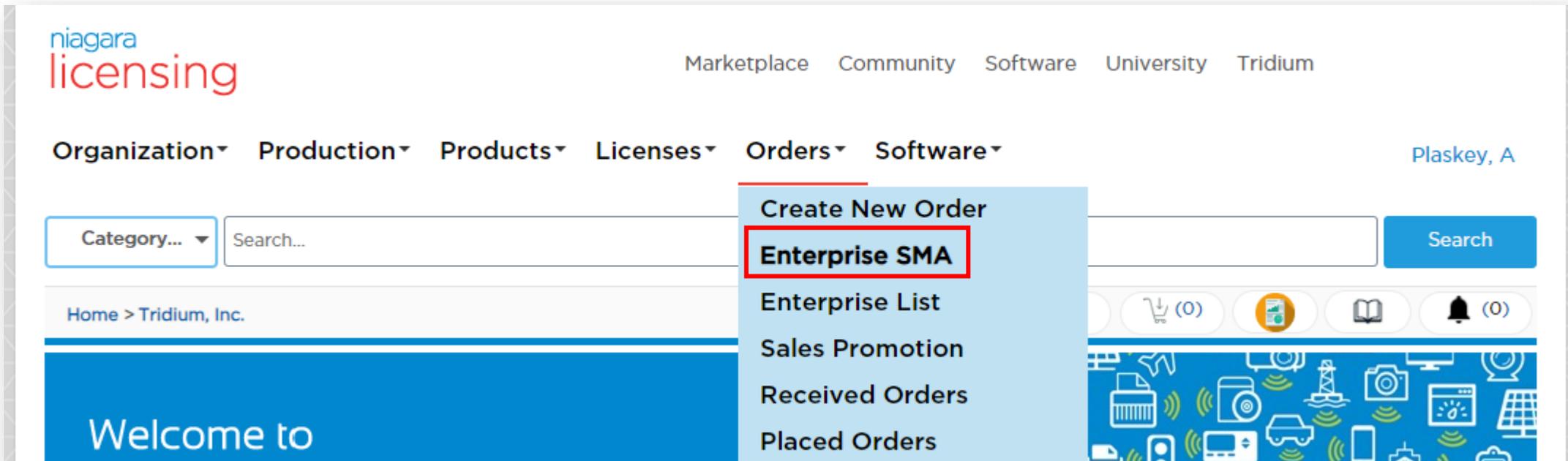
Users need to have access to the license service and require read/readX and Write/WriteX Standard Order-Buy permission:

	Read	Read X	Write	Write X
Billing Report	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Replacement Order-NONPC RMA	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Replacement Order-PC	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
SAP Failed Order	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Standard Order-Buy	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Access to the Enterprise SMA Tool

To access the ESMA Tool, log into Niagara Licensing.

Then go to Orders → Enterprise SMA



The screenshot displays the Niagara Licensing website interface. At the top left is the logo "niagara licensing". To the right are navigation links for "Marketplace", "Community", "Software", "University", and "Tridium". Below these are dropdown menus for "Organization", "Production", "Products", "Licenses", "Orders", and "Software". The "Orders" dropdown menu is open, showing options: "Create New Order", "Enterprise SMA" (highlighted with a red box), "Enterprise List", "Sales Promotion", "Received Orders", and "Placed Orders". On the right side, the user name "Plaskey, A" is visible. Below the navigation is a search bar with a "Search" button. At the bottom left, a blue banner says "Welcome to". The bottom right features a navigation bar with icons for a shopping cart (0), a document, a book, and a notification bell (0).

Create a new proposal

Create a Proposal

CREATE PROPOSAL SUBMITTED PROPOSALS

Portfolio Name Duration 1 year Program Start Date 10/06/2022

||| COLUMNS FILTERS EXPORT REMOVE CLEAR TABLE VIEW SUMMARY

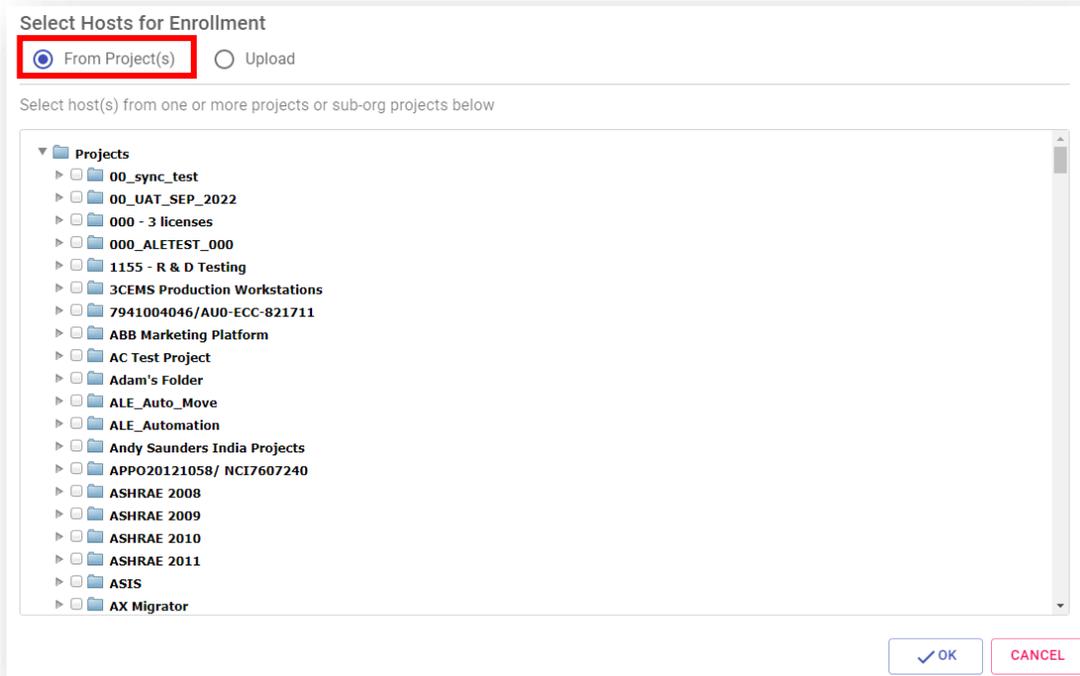
<input type="checkbox"/>	Host ID	Part ↑	Org	Capacity	Current Expiration	New Expiration	Grace Period (days)
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You will land on the Create Proposal page. To create an ESMA, you need the following:

1. List of Host IDs (minimum of 5 valid licenses)
2. End User Name/Project Name
3. Duration
4. SMA Start Date (within the next 60 days)

Start by clicking Select Hosts.

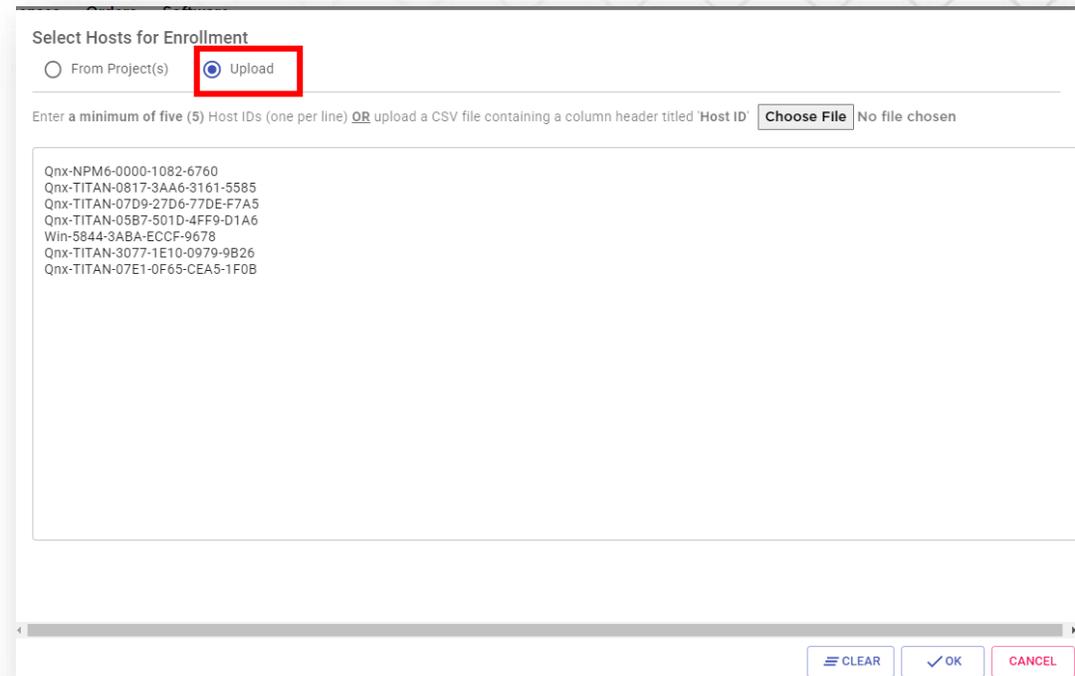
There are 2 ways to add licenses to your proposal:



The screenshot shows the 'Select Hosts for Enrollment' dialog box. At the top, there are two radio buttons: 'From Project(s)' (which is selected and highlighted with a red box) and 'Upload'. Below the radio buttons, the text reads 'Select host(s) from one or more projects or sub-org projects below'. A tree view of project folders is displayed, including '00_sync_test', '00_UAT_SEP_2022', '000 - 3 licenses', '000_ALETTEST_000', '1155 - R & D Testing', '3CEMS Production Workstations', '7941004046/AU0-ECC-821711', 'ABB Marketing Platform', 'AC Test Project', 'Adam's Folder', 'ALE_Auto_Move', 'ALE_Automation', 'Andy Saunders India Projects', 'APPO20121058/ NCI7607240', 'ASHRAE 2008', 'ASHRAE 2009', 'ASHRAE 2010', 'ASHRAE 2011', 'ASIS', and 'AX Migrator'. At the bottom right, there are 'OK' and 'CANCEL' buttons.

From Projects allows you to go through your project folders and your customer's project folders to find the licenses you need.

Please note, you will only be able to find licenses under the account you are logged in under.



The screenshot shows the 'Select Hosts for Enrollment' dialog box. At the top, there are two radio buttons: 'From Project(s)' and 'Upload' (which is selected and highlighted with a red box). Below the radio buttons, the text reads 'Enter a minimum of five (5) Host IDs (one per line) OR upload a CSV file containing a column header titled 'Host ID''. There is a 'Choose File' button and the text 'No file chosen'. A text area contains the following Host IDs: Qnx-NPM6-0000-1082-6760, Qnx-TITAN-0817-3AA6-3161-5585, Qnx-TITAN-07D9-27D6-77DE-F7A5, Qnx-TITAN-05B7-501D-4FF9-D1A6, Win-5844-3ABA-ECCF-9678, Qnx-TITAN-3077-1E10-0979-9B26, and Qnx-TITAN-07E1-0F65-CEA5-1F0B. At the bottom right, there are 'CLEAR', 'OK', and 'CANCEL' buttons.

Upload allows you to copy and paste a list of Host IDs into the field and/or upload a CSV file with the required host ids.

This is the only way to add licenses that are listed under multiple distributors/OEMs.

Portfolio Name
 Duration
 Program Start Date

! Cannot Submit Proposal. The following eligibility requirements are not met:
 1. Please select or specify a **Portfolio Name**
 2. A minimum of **five (5)** hosts in the table must be eligible

Host ID	Part	Org	Capacity	Current Expiration	New Expiration	Grace Period (days)	Host Eligible	Suggested Parts
<input type="checkbox"/> Qnx-TITAN-0817-3AA6-3161-5585	JACE-8000	Tridium, Inc.	11,250	27-Sep-2023	07-Oct-2023	9	✓	[ESMA_GRACE]
<input type="checkbox"/> Qnx-TITAN-07D9-27D6-77DE-F7A5	JACE-8000	Tridium, Inc.	250	15-Mar-2023	07-Oct-2023	205	✓	[ESMA_GRACE]
<input type="checkbox"/> Qnx-TITAN-05B7-501D-4FF9-D1A6	JACE-8000	Tridium, Inc.	10,000	10-Oct-2019	07-Oct-2023	363	✓	[SMA-8200-3YR]
<input type="checkbox"/> Win-5844-3ABA-ECCF-9678	T-SEC-DEMO	Tridium, Inc.	0	-	-	0	✗	Not Eligible: License is a DEMO license
<input type="checkbox"/> Qnx-TITAN-3077-1E10-0979-9B26	JACE-8000	Tridium, Inc.	0	20-Jul-2024	-	0	✗	Not Eligible: Maintenance already covered
<input type="checkbox"/> Qnx-TITAN-07E1-0F65-CEA5-1F0B	JACE-8000	Tridium, Inc.	0	13-Jul-2029	-	0	✗	Not Eligible: Maintenance already covered
<input type="checkbox"/> Qnx-NPM6-0000-1082-6760	SEC-J-601	Tridium, Inc.	0	-	-	0	✗	Not Eligible: Platform type not eligible

After clicking OK, the licenses you have selected will populate in the table at the bottom of the page. Please note any errors in the red field.

On the license table, look at the Host Eligible column. There are several reasons why a license is not eligible for the proposal. The most common are:

1. It is an AX Jace license
2. It is a DEMO license
3. The current SMA's expiration date is further in the future than your proposed expiration date.
4. The license is already enrolled in a different ESMA.

Edit Portfolio

Enter portfolio details or select an existing portfolio

New Portfolio Existing Portfolio

Portfolio Name _____

Address Line 1 _____

Address Line 2 (cont.) _____

City _____ State _____

Zip _____ Country _____

Next, you want to click the pencil next to Portfolio Name, which will bring up this pop-up.

Edit Portfolio

Enter portfolio details or select an existing portfolio

New Portfolio Existing Portfolio

Portfolio Name
Tridium Campus

Address Line 1 _____

Address Line 2 (cont.) _____

City _____ State _____

Zip _____ Country _____

You only need to fill out the Portfolio Name field, but you can fill out the full address if you would like.

SELECT HOSTS

Portfolio Name: **Tridium Campus** | Duration: **1 year** | Program Start Date: **10/07/2022** | SUBMIT PROPOSAL

Cannot Submit Proposal. The following eligibility requirements are not met:
 1. A minimum of **five (5)** hosts in the table must be eligible

Host ID	Part	Org	Capacity	Current Expiration	New Expiration	Grace Period (days)	Host Eligible	Suggested Parts
<input type="checkbox"/> Qnx-TITAN-0817-3AA6-3161-5585	JACE-8000	Tridium, Inc.	11,250	27-Sep-2023	07-Oct-2023	9	✓	[ESMA_GRACE]
<input type="checkbox"/> Qnx-TITAN-07D9-27D6-77DE-F7A5	JACE-8000	Tridium, Inc.	250	15-Mar-2023	07-Oct-2023	205	✓	[ESMA_GRACE]
<input type="checkbox"/> Qnx-TITAN-05B7-501D-4FF9-D1A6	JACE-8000	Tridium, Inc.	10,000	10-Oct-2019	07-Oct-2023	363	✓	[SMA-8200-3YR]
<input type="checkbox"/> Win-5844-3ABA-ECCF-9678	T-SEC-DEMO	Tridium, Inc.	0	-	-	0	✗	Not Eligible: License is a DEMO license
<input type="checkbox"/> Qnx-TITAN-3077-1E10-0979-9B26	JACE-8000	Tridium, Inc.	0	20-Jul-2024	-	0	✗	Not Eligible: Maintenance already covered
<input type="checkbox"/> Qnx-TITAN-07E1-0F65-CEA5-1F0B	JACE-8000	Tridium, Inc.	0	13-Jul-2029	-	0	✗	Not Eligible: Maintenance already covered
<input type="checkbox"/> Qnx-NPM6-0000-1082-6760	SEC-J-601	Tridium, Inc.	0	-	-	0	✗	Not Eligible: Platform type not eligible

Now that we have entered a Portfolio Name, the only error we have is for the minimum of 5 eligible licenses.

Let's now adjust the Duration and Start Date of the proposal

SELECT HOSTS

Portfolio Name

Duration: 1 year, 3 years, 5 years

Program Start Date: 10/28/2022

SUBMIT PROPOSAL

CLEAR TABLE VIEW SUMMARY

Under Duration, you can select any of the options that are available. Please note that these options will change as we get closer to N4's EOL.

SELECT HOSTS

Portfolio Name: Tridium Campus

Duration: 3 years

Program Start Date: 10/07/2022

SUBMIT PROPOSAL

Cannot Submit Proposal. The following 1. A minimum of five (5) hosts in the...

Part	Org	Capacity	Current Exp	Grace Period (days)
CE-8000	Tridium, Inc.	250	20-Jul-2024	78
CE-8000	Tridium, Inc.	11,250	27-Sep-2023	10
CE-8000	Tridium, Inc.	250	15-Mar-2023	206
CE-8000	Tridium, Inc.	10,000	10-Oct-2019	364

CLEAR TABLE VIEW SUMMARY

Then select a start date within the next 60 days. Dates will be grayed out if they are outside of this window.

SELECT HOSTS

Portfolio Name
Tridium Campus

Duration
3 years

Program Start Date
12/01/2022

SUBMIT PROPOSAL

! Cannot Submit Proposal. The following eligibility requirements are not met:
1. A minimum of **five (5)** hosts in the table must be eligible

Select Hosts for Enrollment

From Project(s) Upload

Enter a minimum of five (5) Host IDs (one per line) **OR** upload a CSV file containing a column header titled 'Host ID'

Choose File No file chosen

Win-264B-6851-0015-E6B2

CLEAR OK CANCEL

Despite these changes, my proposal still isn't eligible.

If you have additional licenses to add to your proposal, you can click the Select Hosts button and add more.

SELECT HOSTS

Portfolio Name: Tridium Campus

Duration: 3 years

Program Start Date: 12/01/2022

SUBMIT PROPOSAL

COLUMNS FILTERS EXPORT REMOVE CLEAR TABLE VIEW SUMMARY

Host ID	Part	Org	Capacity	Current Expiration	New Expiration	Grace Period (days)	Host Eligible	Suggested Parts
Qnx-TITAN-3077-1E10-0979-9B26	JACE-8000	Tridium, Inc.	250	20-Jul-2024	01-Dec-2025	133	✓	[SMA-8005-1YR]
Qnx-TITAN-0817-3AA6-3161-5585	JACE-8000	Tridium, Inc.	11,250	27-Sep-2023	01-Dec-2025	65	✓	[SMA-8200-1YR] [SMA-8200-1YR]
Qnx-TITAN-07D9-27D6-77DE-F7A5	JACE-8000	Tridium, Inc.	250	15-Mar-2023	01-Dec-2025	261	✓	[SMA-8005-1YR] [SMA-8005-1YR]
Qnx-TITAN-05B7-501D-4FF9-D1A6	JACE-8000	Tridium, Inc.	10,000	10-Oct-2019	01-Dec-2025	54	✓	[SMA-8200-5YR] [SMA-8200-1YR]
Win-264B-6851-0015-E6B2	SUP-3	Tridium, Inc.	0	18-Sep-2023	01-Dec-2025	74	✓	[SUP-3-SMA-1YR] [SUP-3-SMA-1YR..
Win-5844-3ABA-ECCF-9678	T-SEC-DEMO	Tridium, Inc.	0	-	-	0	✗	Not Eligible: License is a DEMO license
Qnx-TITAN-07E1-0F65-CEA5-1F0B	JACE-8000	Tridium, Inc.	0	13-Jul-2029	-	0	✗	Not Eligible: Maintenance already covered
Qnx-NPM6-0000-1082-6760	SEC-J-601	Tridium, Inc.	0	-	-	0	✗	Not Eligible: Platform type not eligible
Win-264B-6851-0015-E6B2	T-S-AX-3	Tridium, Inc.	0	-	-	0	✗	Not Eligible: License status is 'Traded'

After setting my Duration and Start Date and adding an additional license to my proposal, now all errors have disappeared.

You will note that the New Expiration date is listed for each of the eligible licenses.

If your information is correct, you can now click Submit Proposal

Are you sure you want to submit this proposal?

After clicking Submit, you will be prompted to confirm your submission.

You can then email the proposal if you would like, or you can click Skip.

Then you will get a green checkmark showing that the submission was successful.

Email Proposal

Specify one or more recipients to whom this proposal should be emailed (optional)

To _____

CC _____

BCC _____

Current Expiration New Expiration Grace

✓ ESMA Proposal successfully submitted

Proposal details can be reviewed in the **Submitted Proposals** section

OK

[View a submitted proposal](#)

View a submitted proposal

CREATE PROPOSAL **SUBMITTED PROPOSALS**

COLUMNS FILTERS EXPORT REFRESH

ID	Portfolio	SI Account	Partner Account	Generated	Expires	Status	Action
724	Tridium Campus	Tridium, Inc.	Tridium, Inc.	06 Oct 2022	01 Dec 2022	Proposed	RENEW
723	Adams New Test	Tridium, Inc.	Tridium, Inc.	27 Sep 2022	07 Oct 2022	Proposed	RENEW

To view your proposal, click on the Submitted Proposals tab and then click on the Proposal Number or name.

CREATE PROPOSAL **SUBMITTED PROPOSALS**

ESMA Proposal #724 - Tridium Campus

← PROPOSALS EDIT DOWNLOAD EMAIL PLACE ORDER

Portfolio	Tridium Campus ¹
Address	
ESMA Provider	Tridium, Inc. (Tridium, Inc.)
Enrollment Status	Proposed
Applied Grace Period (months)	19 ²
Total Quantity	5 ³
Applicable Discount Code	-
Applicable Discount Percentage	-
Proposal Generated	Oct 6th, 2022 ⁴
Proposal Expiration Date	Dec 1st, 2022
Enrollment Start Date	Dec 1st, 2022 ⁵
Enrollment Duration (years)	3 ⁶
Enrollment Expiration Date	Dec 1st, 2025 ⁷

On this page, you will see the following info:

1. Proposal Name
2. Amount of Grace Period
3. Quantity of licenses on proposal
4. Proposal generated date
5. Proposal expiration date/Enrollment start date
6. Proposal Duration
7. Enrollment expiration date

Purchasable Part List

SMA Part Code	Quantity
SMA-8200-5YR	1
SUP-3-SMA-1YR	2
SMA-8005-1YR	3
SMA-8200-1YR	3

The Purchasable Part List provides the part numbers and quantities that are needed to enroll this proposal.

Enrolled Hosts (5)

Host ID	Part	License Capacity	Current Maintenance End Date	Grace Period (days)	Suggested SMA Parts
Qnx-TITAN-05B7-501D-4FF9-D1A6	JACE-8000	10000	10-Oct-2019	54	[SMA-8200-5YR (1)] [SMA-8200-1YR (1)]
Qnx-TITAN-07D9-27D6-77DE-F7A5	JACE-8000	250	15-Mar-2023	261	[SMA-8005-1YR (2)]
Qnx-TITAN-0817-3AA6-3161-5585	JACE-8000	11250	27-Sep-2023	65	[SMA-8200-1YR (2)]
Qnx-TITAN-3077-1E10-0979-9B26	JACE-8000	250	20-Jul-2024	133	[SMA-8005-1YR (1)]
Win-264B-6851-0015-E6B2	SUP-3	0	18-Sep-2023	74	[SUP-3-SMA-1YR (2)]

The Enrolled Hosts table gives info for each individual license.

Grace Period

Grace Period is SMA coverage that Tridium gives at no charge as part of an enrolled ESMA Proposal.

This is how it is calculated:

Host Code	License Capacity	Current Maintenance End Date	Next Renewal Due On	Suggested SMA Parts	Grace Period
Qnx-TITAN-05B7-501D-4FF9-D1A6	10000	10-Oct-2019	23-Nov-27	[SMA-8200-5YR] [SMA-8200-3YR]	46

Licensing looks at the current SMA expiration date on each license

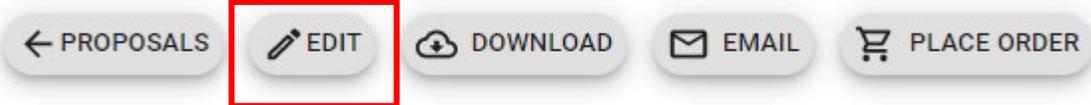
And it looks at the proposed ESMA expiration date

It then calculates the number of days between those 2 dates. In this example, the tool counted 8 years and 46 days. It recommended a 5YR and 3YR SMA, but anything that remains that is less than a year is covered by Grace.

This can add up very quickly and can be a great selling point for the end user.

Edit an existing proposal

Edit an Existing Proposal



You do have the ability to Edit existing proposals. After clicking the Edit button, you can change the Enrollment Start Date and Duration on the top table:

ESMA Proposal #724 - Tridium Campus

Portfolio	Tridium Campus
Address	
ESMA Provider	Tridium, Inc. (Tridium, Inc.)
Enrollment Status	Proposed
Applied Grace Period (months)	19
Total Quantity	5
Applicable Discount Code	-
Applicable Discount Percentage	-
Proposal Generated	Oct 6th, 2022
Proposal Expiration Date	Dec 1st, 2022
Enrollment Start Date	Enrollment Start Date 12/01/2022
Enrollment Duration (years)	3 years ▾
Enrollment Expiration Date	Dec 1st, 2025

ESMA Proposal #724 - Tridium Campus

Portfolio	Tridium Campus
Address	
ESMA Provider	Tridium, Inc. (Tridium, Inc.)
Enrollment Status	Proposed
Applied Grace Period (months)	19
Total Quantity	5
Applicable Discount Code	-
Applicable Discount Percentage	-
Proposal Generated	Oct 6th, 2022
Proposal Expiration Date	Nov 23rd, 2022
Enrollment Start Date	Enrollment Start Date 11/23/2022
Enrollment Duration (years)	5 years ▾
Enrollment Expiration Date	Dec 1st, 2025



Enrolled Hosts (5)

<input type="checkbox"/>	Host ID	Part	License Capacity	Current Maintenance End Date	Grace Period (days)	Suggested SMA Parts
<input type="checkbox"/>	Qnx-TITAN-05B7-501D-4FF9-D1A6	JACE-8000	10000	10-Oct-2019	46	[SMA-8200-5YR (1)] [SMA-8200-3YR (1)]
<input type="checkbox"/>	Qnx-TITAN-07D9-27D6-77DE-F7A5	JACE-8000	250	15-Mar-2023	253	[SMA-8005-3YR (1)] [SMA-8005-1YR (1)]
<input type="checkbox"/>	Qnx-TITAN-0817-3AA6-3161-5585	JACE-8000	11250	27-Sep-2023	57	[SMA-8200-3YR (1)] [SMA-8200-1YR (1)]
<input type="checkbox"/>	Qnx-TITAN-3077-1E10-0979-9B26	JACE-8000	250	20-Jul-2024	125	[SMA-8005-3YR (1)]
<input type="checkbox"/>	Win-264B-6851-0015-E6B2	SUP-3	0	18-Sep-2023	66	[SUP-3-SMA-3YR (1)] [SUP-3-SMA-1YR (1)]

+ ADD -

Select Hosts for Enrollment

From Project(s) Upload

Enter a minimum of five (5) Host IDs (one per line) OR upload

Win-53E3-BB90-CC2D-3970

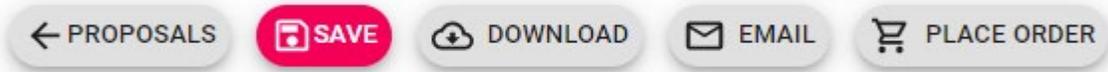
On the Enrolled Hosts table, you can add or remove licenses. If you click the Add button, you will get the same pop-up where you can add licenses from your Project Folders or by putting the Host IDs into the Upload field.

To remove licenses, just check the box on the left and click the “-” symbol.

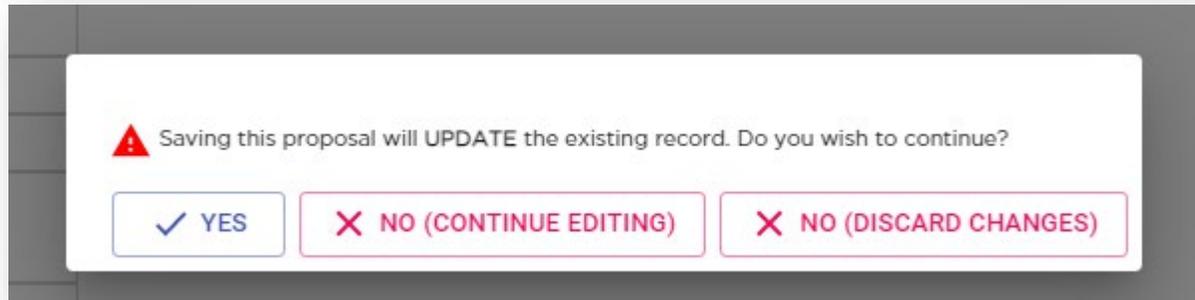
Enrolled Hosts (9)

<input checked="" type="checkbox"/>	Host ID	Part	License Capacity	Current Maintenance End Date	Grace Period (days)	Suggested SMA Parts
<input type="checkbox"/>	Qnx-TITAN-05B7-501D-4FF9-D1A6	JACE-8000	10000	10-Oct-2019	46	[SMA-8200-5YR (1)] [SMA-8200-3YR (1)]
<input checked="" type="checkbox"/>	Qnx-TITAN-07D9-27D6-77DE-F7A5	JACE-8000	250	15-Mar-2023	253	[SMA-8005-3YR (1)] [SMA-8005-1YR (1)]
<input type="checkbox"/>	Qnx-TITAN-0817-3AA6-3161-5585	JACE-8000	11250	27-Sep-2023	57	[SMA-8200-3YR (1)] [SMA-8200-1YR (1)]

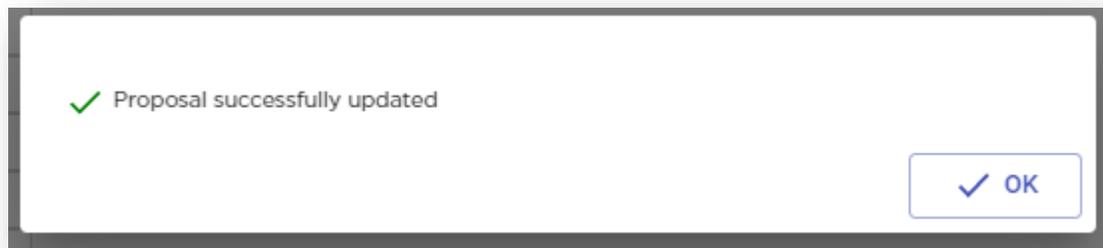
+ ADD -



After completing your changes, click Save



Confirm that you want to continue



And click OK

ESMA Proposal #724 - Tridium Campus

Portfolio	Tridium Campus
Address	
ESMA Provider	Tridium, Inc. (Tridium, Inc.)
Enrollment Status	Proposed
Applied Grace Period (months)	18
Total Quantity	5
Applicable Discount Code	-
Applicable Discount Percentage	-
Proposal Generated	Oct 6th, 2022
Proposal Expiration Date	Nov 23rd, 2022
Enrollment Start Date	Nov 23rd, 2022
Enrollment Duration (years)	5
Enrollment Expiration Date	Nov 23rd, 2027

Your page will refresh and now the info you have changed will be updated.

The tool will recalculate the Grace period and Quantity of licenses on the top table as well.

Enrolled Hosts (5)

Host ID	Part	License Capacity	Current Maintenance End Date	Grace Period (days)	Suggested SMA Parts
Qnx-TITAN-05B7-501D-4FF9-D1A6	JACE-8000	10000	10-Oct-2019	46	[SMA-8200-5YR (1)] [SMA-8200-3YR (1)]
Qnx-TITAN-3077-1E10-0979-9B26	JACE-8000	250	20-Jul-2024	125	[SMA-8005-3YR (1)]
Qnx-TITAN-0817-3AA6-3161-5585	JACE-8000	11250	27-Sep-2023	57	[SMA-8200-3YR (1)] [SMA-8200-1YR (1)]
Win-53E3-BB90-CC2D-3970	SUP-UNL	9000	28-Feb-2025	267	[SUP-UNL-SMA-1YR (2)]
Win-264B-6851-0015-E6B2	SUP-3	0	18-Sep-2023	66	[SUP-3-SMA-3YR (1)] [SUP-3-SMA-1YR (1)]



Download Proposal

Select proposal file download format

PDF

Excel

The tool allows you to download an Excel file with all the proposal info.



Microsoft Excel
37-2003 Workshee

← PROPOSALS

✎ EDIT

☁ DOWNLOAD

✉ EMAIL

🛒 PLACE ORDER

Email Proposal

To

Art.Vandelay@tridium.com

CC

BCC

✓ OK

✗ CANCEL

You can also email the proposal.

Converting a submitted proposal to order

Converting an ESMA proposal to an order

To place the order, go to the proposal and click the “place order” button. Be sure to check the Email Licenses box and enter an email address. Enter the PO and click Process Cart



1. Check out

License file(s) is not automatically sent with the order confirmation. Please select the Email Licenses box below to receive a copy of the license file. .

Email Licenses (Optional):

WARNING: By opting to email the license, you will lose the ability to undo your order .

Email License Version: AX
N4

If no version is selected, the default license version will be Emailed.

Additional Emails:

Submitted To:

Submitted By:

PO Number :

Confirm PO Number :

Order Notes:

300 characters limit

 This is a Buy Cart

Item List

Line Number	Quantity	Product	Destination
10	1	SMA-8200-5YR	Qnx-TITAN-05B7-50ID-4FF9-DIA6
20	1	SMA-8200-3YR	Qnx-TITAN-05B7-50ID-4FF9-DIA6
30	1	SMA-8005-3YR	Qnx-TITAN-3077-1E10-0979-9B26
40	1	SMA-8200-3YR	Qnx-TITAN-0817-3AA6-3161-5585
50	1	SMA-8200-1YR	Qnx-TITAN-0817-3AA6-3161-5585
60	1	SUP-UNL-SMA-1YR	Win-53E3-BB90-CC2D-3970
70	1	SUP-UNL-SMA-1YR	Win-53E3-BB90-CC2D-3970
80	1	SUP-3-SMA-3YR	Win-264B-6851-0015-E6B2
90	1	SUP-3-SMA-1YR	Win-264B-6851-0015-E6B2

By clicking "Process Cart" you agree to the to [Enterprise SMA Promotion Terms and Conditions](#)

Use of this site for ordering is subject to these [Ordering Terms of Use](#)

Qnx-TITAN-05B7-501D-4FF9-D1A6 [Active]

BUY OPTION SELL OPTION EMAIL MORE ▾

Model : JACE-8000	Name : -	Maintenance End Date : Nov 23,2027
Brand : Niagara	Owner : Tridium, Inc.	Order : 17175232 / SPQ04092018
Serial No : 80056407 Change Link	NiCS : OPEN <i>Inherited from Brand</i>	Version : 4.11 - N4
License Key : {DBC-3CE1-000C-OFF}	Expiration : never	License SW Access Exp. Date : Enterprise : Tridium Campus
Capacity : 10000		

Options Users Notes Audit

SW Options (2) >>

Maintenance (3) >>

Upgrades (0) >>

Prototypes (0) >>

Default Maints (0) >>

Maintenance code	Start Date	Expires Date	Order(SO/PO)	Actions
SMA-8200-1YR-INIT	Apr 09,2018	Oct 09,2019	17175232 / SPQ04092018	↶
SMA-8200-5YR	Nov 24,2022	Nov 23,2027	(Unbilled) / PO12345	↶
SMA-8200-3YR	Nov 25,2019	Nov 24,2022	(Unbilled) / PO12345	↶

After the purchase is complete, if you look at the License page, you will see a couple of things:

1. The Enterprise line that shows the name of the Proposal.
2. The SMAs that were added to the license. Note the grace period between the INIT expiry date and 3YR start date.

\$0 Proposals

It is possible to create ESMA proposals that do not have any required SMAs to purchase.

However, you CANNOT complete this proposal, as the Place Order button will be greyed out. Your only option is to add an additional license to the proposal that requires an SMA or select a longer ESMA duration.

ESMA Proposal #723 - Adam New Test

← PROPOSALS EDIT DOWNLOAD EMAIL PLACE ORDER

Portfolio	Adam New Test
Address	
ESMA Provider	Tridium, Inc. (Tridium, Inc.)
Enrollment Status	Proposed
Applied Grace Period (months)	1
Total Quantity	5
Applicable Discount Code	-
Applicable Discount Percentage	-
Proposal Generated	Sep 27th, 2022
Proposal Expiration Date	Oct 7th, 2022
Enrollment Start Date	Oct 7th, 2022
Enrollment Duration (years)	3
Enrollment Expiration Date	Oct 7th, 2025

Purchasable Part List

SMA Part Code	Quantity
No rows	

Enrolled Hosts (5)

Host ID	Part	License Capacity	Current Maintenance End Date	Grace Period (days)	Suggested SMA Parts
Qnx-TITAN-07DF-5781-51E0-F16C	JACE-8000	5000	25-Sep-2025	11	No Purchase Required
Qnx-TITAN-07EC-EB3C-1DD7-6B97	JACE-8000	5000	25-Sep-2025	11	No Purchase Required
Qnx-TITAN-0816-4370-929A-8566	JACE-8000	5000	25-Sep-2025	11	No Purchase Required
Qnx-TITAN-08A2-02D3-A705-D0F3	JACE-8000	5000	25-Sep-2025	11	No Purchase Required
Qnx-TITAN-0978-21A2-257F-2F28	JACE-8000	5000	25-Sep-2025	11	No Purchase Required

Renewing an enrolled existing proposal

Renewing an enrolled expired proposal

- Tridium has introduced a new feature to allow customers to renew existing proposal.
- The users will see on the Submitted proposal tab a new column with the word Renew . This is active for expired enrolled proposal and inactive for active proposals.

7	Calhoun Control	Tridium, Inc.	Tridium, Inc.	01 Jul 2019	10 Jul 2024	Enrolled	
4	Calhoun Control 	Tridium, Inc.	Tridium, Inc.	01 Jul 2019	02 Jul 2022	Enrolled	

- If the Renew button is active the user can click on it and a new window will open and allow the user to edit the renewal proposal.
- The renewal proposal will retain the details of the original proposal but some details can be edited.
- The user can add or remove host ids
- The user can change the Enrollment duration

ESMA Proposal #359 - Yale University

[← PROPOSALS](#)[✓ SUBMIT](#)[📄 DOWNLOAD](#)[✉ EMAIL](#)

Portfolio	Yale University
Address	300 Ceder ST New Haven, CT 06519 USA
ESMA Provider	Environmental Systems Corp (Schneider Electric Building LLC)
Enrollment Status	Enrolled 
Applied Grace Period (months)	536
Total Quantity	108
Applicable Discount Code	-
Applicable Discount Percentage	-
Proposal Generated	Mar 18th, 2021
Enrollment Start Date	Mar 23rd, 2022
Enrollment Duration (years)	<u>1 year</u> ▼
Enrollment Expiration Date	Mar 23rd, 2023

- If any of the licenses were enrolled in a previous proposal the system will give below error message:

<input type="checkbox"/>	 Qnx-TITAN-018F-AF6E-9F0D-4C39	J-8100	0	0	Not Eligible: License enrolled in prior proposal
<input type="checkbox"/>	 Qnx-TITAN-05A3-876C-C063-CBB1	JENE-PC8025	0	0	Not Eligible: License enrolled in prior proposal
<input type="checkbox"/>	 Qnx-TITAN-07B3-F782-8144-A464	J-8005	0	0	Not Eligible: License enrolled in prior proposal
<input type="checkbox"/>	 Qnx-TITAN-0988-335F-4C98-83C1	JENE-PC8100	0	0	Not Eligible: License enrolled in prior proposal
<input type="checkbox"/>	 Qnx-TITAN-0F5F-53B3-1114-33B8	J-8025	0	0	Not Eligible: License enrolled in prior proposal
<input type="checkbox"/>	 Qnx-TITAN-1447-5398-78FD-A795	JENE-PC8025	0	0	Not Eligible: License enrolled in prior proposal
<input type="checkbox"/>	 Qnx-TITAN-1B01-640F-303D-CEF4	J-8025	0	0	Not Eligible: License enrolled in prior proposal

- Any renewal proposals will be visible in the Related Proposals tab from the original proposal

Related Proposals (1)

ID	Portfolio	SI Account	Partner Account	Generated	Expires	Status
678	GE Aviation	Lynxspring	Lynxspring	Aug 12th, 2022	Aug 12th, 2022	Proposed

- All new proposal have a tab called Parent Proposal where the user can see the original proposal that was renewed

Parent Proposal

ID	Portfolio	SI Account	Partner Account	Generated	Expires	Status
367	GE Aviation 	Lynxspring	Lynxspring	Apr 12th, 2021	Apr 30th, 2022	Enrolled

Extend ESMA Provider

Extend ESMA Provider Service to Indirect Customers

Direct partners can extend the ESMA Provider service to their customers. The user extending the service to the partner needs to have below permissions Service read/readx

Service	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
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The customer will select the partner and go to their Entitlements page and click Add Entitlements

□ Cochrane Supply & Engineering
■ Advanced Automation Solutions Helm Group

Org License Code : Not Available
Customer Service Phone :
Business Phone :
Technical Support Phone :
Order Management Phone :
Business Email :
Order Management Email :
Customer Type : None

Entitlements Partners Brands Partners Expired Brands Notification Audit

Portability Access

No record available.

Brand Access

ADD ENTITLEMENTS

- The next window will look like below

1. Select Brand 2. Select Service 3. Specify Order Details 4. Confirmation

Below are the Brands available for IBA System ApS. Select the one you would like to purchase/process.

There are no Brands available for the selected Organization

CANCEL NEXT

- After clicking next you will see a pop-up message

Confirm Entitlement X

You have not selected any of the Brand. Do you really want to Skip Selection?

OK CANCEL

- Once the user clicks Ok a new window will open

1. Select Brand 2. Select Service 3. Specify Order Details 4. Confirmation

Below are the Service available for IBA System ApS. Select the one you would like to purchase/process.

	Service Name	Expiration	Description
<input checked="" type="radio"/>	ESMA Provider	10-24-202: <input type="checkbox"/> Never Expires	Ability to generate Enterprise SMA Proposals with Licenses of any channel.

Page 1 of 1 View 1 - 1 of 1

CANCEL NEXT

- Select the ESMA provider and set an expiration date or tick the Never Expires box than click next. This will enable the service to the customer.

Thank you!