

## **Disclaimer**

- This session is provided for information purposes. The views, information, or opinions expressed during this presentation and/or its associated/referenced materials are solely those of the individuals and/or organizations involved and do not represent those of Tridium, its affiliates or its employees.
- With respect to this presentation and the information and materials presented, Tridium makes no warranties, express or implied, including the warranties of merchantability and fitness for a particular purpose, or assumes any legal liability or responsibility for the accuracy, completeness, or usefulness of any information, apparatus, product or process disclosed, or represents that its use would not infringe privately owned rights.
- Tridium is not responsible for and does not verify the accuracy or reliability of any of the information contained herein. Results referenced, if any, may vary and past performance is not indicative of, and Tridium does not guarantee, future results. This information does not constitute professional or other advice or services and is presented for informational purposes only.





## Fault Detection and Diagnostics (FDD) Powered Service Contracts: Unlocking the Potential of *Niagara* Data to Drive Greater Profitability and Customer Satisfaction



Michael
Youngs
Global Sales
Director



Lawrence Trifiletti Senior Operations Manager





James Donahue
Director Partner
Success

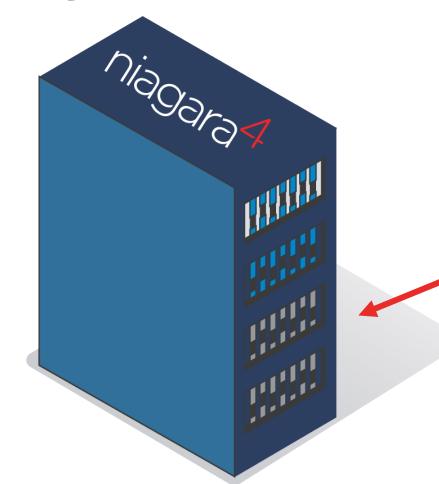






## **SUBSCRIPTION LICENSING**

SaaS Subscriptions: Purchased using OPex rather than CAPex





How do we sell and increase adoption of SaaS offerings?

- Who is Clockworks/LONG, and how do you both partner together?
- How is FDD operationalized by a controls/mechanical service provider?
- What value does FDD powered service contracts bring to the System Integrator?
- What value does an FDD powered service bring to the end user?
- How is FDD incorporated into service contracts? How are these service contracts sold?
- How does cloud based technology allow for a controls/mechanical company to scale its services?





## **QUESTIONS?**







