



Troubleshooting Niagara Applications

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Tools for Troubleshooting Niagara Applications



TRIDIUM

Logs and System Manager Access

Niagara Engine Thread Manager

Data Recovery Service Manager

YourKit Integration



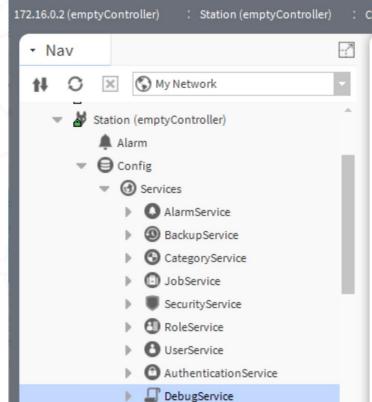


Accessing System Managers and Logs



TRIDIUM

Log Service Access





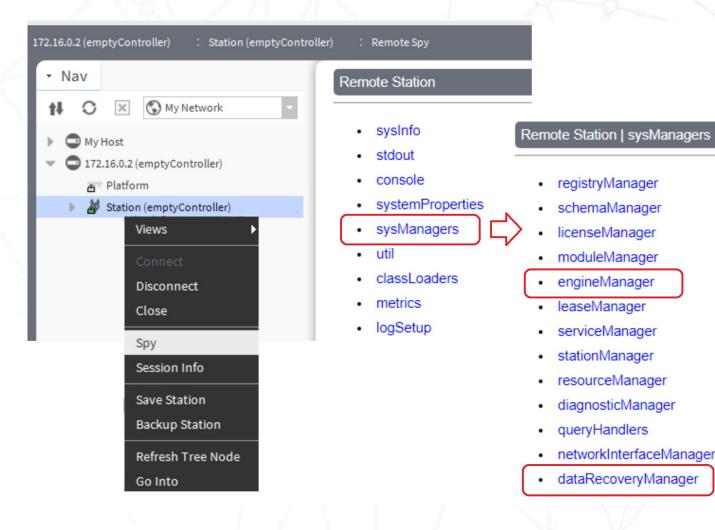
Access the Debug Service from:

ip:host:|foxs:|station:|slot:/Services/LoggingService





System Manager Access



Access the System Managers from a Remote Spy:

ip:host|foxs:|spy:/sysManagers

We will focus on:

engineManager dataRecoveryManag

er





Engine Thread Troubleshooting

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Engine Thread

```
Administrator: Niagara Command Line - station windowsSupervisor
niagara>threads
niagara>2021-06-16 10:06:03
Full thread dump Java HotSpot(TM) 64-Bit Server VM (25.271-b09 mixed mode):
"Nre:Engine" #19 daemon prio=5 os prio=0 tid=0x000000001b9b8800 nid=0x16950 waiting on condition [0x000000001c9df000]
  java.lang.Thread.State: TIMED WAITING (sleeping)
       at java.lang.Thread.$$YJP$$sleep(Native Method)
       at com.tridium.sys.engine.EngineManager$EngineThread.run(EngineManager.java:903)
                                                                           Wire Sheet
     public abstract void onExecute(BStatusValue out, Context cx);
```

What does it do?

Runs all onExecute()
BControlPoint logic in your
system

Invoke Actions

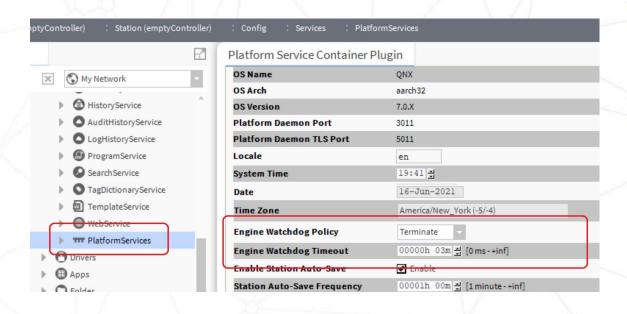
Problem?

Running inappropriate actions on the Engine Thread cause an Engine Watchdog Timeout





Engine Watchdog Timeout



If the "Nre:Engine" thread is unresponsive, an Engine Watchdog Timeout occurs.

Available policies are:

Log
Terminate
Reboot (Controllers only)

```
INFO [21:42:24 08-Jun-21 UTC] [stationRegistry] station va51tr21c startup complete
WARNING [13:33:37 11-Jun-21 UTC] [stationRegistry] station va51tr21c ENGINE LOCKUP DETECTED
WARNING [13:33:52 11-Jun-21 UTC] [stationRegistry] station va51tr21c ENGINE WATCHDOG - KILLING VM
INFO [13:33:53 11-Jun-21 UTC] [stationRegistry] station va51tr21c exited with status -119
SEVERE [13:33:53 11-Jun-21 UTC] [stationRegistry] station va51tr21c failed, rc = -119
INFO [13:33:53 11-Jun-21 UTC] [stationRegistry] station va51tr21c restarting
INFO [13:33:53 11-Jun-21 UTC] [stationRegistry] station va51tr21c watchdog thread started [tid = 52]
INFO [13:33:53 11-Jun-21 UTC] [stationRegistry] station va51tr21c starting
INFO [13:36:08 11-Jun-21 UTC] [stationRegistry] station va51tr21c starting
INFO [13:36:08 11-Jun-21 UTC] [stationRegistry] station va51tr21c startup complete
```





Engine Thread Best Practices

No network calls

Never sleep

Never synchronize

Never wait

Never block

```
public void onStart() throws Exception
{
    // start up code here
}

public void onExecute() throws Exception
{
    // execute code (set executeOnChange flag on inputs)
}

public void onStop() throws Exception
{
    // shutdown code here
}
```





Engine Manager Access

Remote Station | sysManagers

- registryManager
- schemaManager
- licenseManage
- moduleManager
- engineManager
- leaseManager
- serviceManager
- stationManage
- Tesourceiviariager
- diagnosticManager
- queryHandlers
- networkInterfaceManager
- dataRecoveryManager

Remote Station | sysManagers | engineManager

atSteadyState true suspended false scanCount 324519

runtime 6570495ms [1 hour, 49 minutes, 30.495 seconds]

totalTicksInsideScan 5250ms [5.250 seconds] averageTime/scan 0.01617778928198349ms

averageTimeLast10Scan 0.0ms

Peak Scan Stats (time in scan)

engine.scan.peak[0]	77ms [77 ms] @ 09-Jun-21 5:09:45.749 PM UTC
engine.scan.peak[1]	46ms [46 ms] @ 09-Jun-21 6:32:19.063 PM UTC
engine.scan.peak[2]	37ms [37 ms] @ 09-Jun-21 5:37:52.299 PM UTC
engine.scan.peak[3]	21ms [21 ms] @ 09-Jun-21 5:05:25.456 PM UTC
engine.scan.peak[4]	16ms [16 ms] @ 09-Jun-21 5:21:11.340 PM UTC
engine.scan.peak[5]	12ms [12 ms] @ 09-Jun-21 5:01:09.172 PM UTC
engine.scan.peak[6]	11ms [11 ms] @ 09-Jun-21 5:00:39.088 PM UTC
engine.scan.peak[7]	10ms [10 ms] @ 09-Jun-21 5:00:45.351 PM UTC
engine.scan.peak[8]	9ms [9 ms] @ 09-Jun-21 5:56:53.333 PM UTC
engine.scan.peak[9]	9ms [9 ms] @ 09-Jun-21 5:50:58.041 PM UTC

Access the Engine Managers from a Remote Spy:

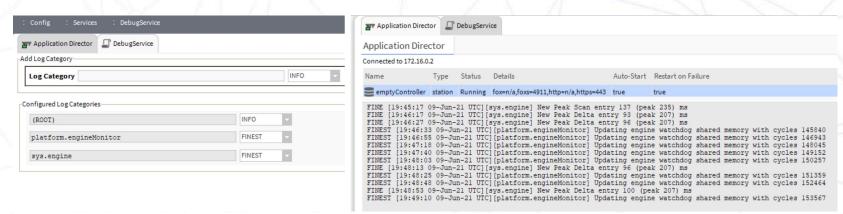
ip:host|foxs:|spy:/sysManagers/engineManage
r

Find Peak Scan Times
Find Engine Hogs
Find Expensive Actions

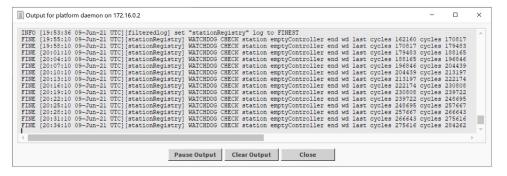




Engine Manager Logs







Niagara Station Logs:

platform.engineMonitor sys.engine

Niagara Daemon Logs:

stationRegistry





Troubleshooting Example 1

Use "Engine Hogs"...



Remote Station sysManagers engineManager hogs						
	Engine Hogs					
Rank	Component	Туре	Total Time	Total Count	Avg time	
0	/Folder/MultiVibrator	kitControl:MultiVibrator	49725ms [49.725 seconds]	19	2617143 us	
1	/Services/SecurityService/certificates/tridium/expiry	nss:CertificateExpiryPoint	4ms [4 ms]	2	2156 us	

...to find slow BControlPoints





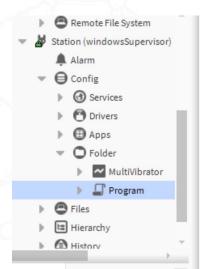
Troubleshooting Example 2

Use Application Director Thread Dump...

```
windowsSupervisor station Running fox=n/a.foxs=4911.http=n/a.https=443 false
SEVERE [11:07:40 16-Jun-21 EDT][platform.engineMonitor] Engine watchdog timeout elapsed, engine monitor entering fault state
Pausing the engine: 0 total seconds
ENGINE WATCHDOG TIMEOUT STACK DUMP @ Wed Jun 16 11:07:48 EDT 2021Pausing the engine: 0 total seconds
niagara>2021-06-16 11:07:48
Full thread dump Java HotSpot(TM) 64-Bit Server VM (25.291-b32 mixed mode):
                      Lots of threads omitted
"Nre:Engine" #15 daemon prio=5 os prio=0 tid=0x000000000lafdf000 nid=0x167fc waiting on condition [0x000000001c68f000]
  java.lang.Thread.State: TIMED WAITING (sleeping)
at java.lang.Thread.sleep(Native Method)
 at Prog f34df7887be44159b1061de942264e74.onExecute(Prog f34df7887be44159b1061de942264e74.java:32)
at com.tridium.program.BProgram.doExecute(BProgram.java:146)
at auto.com tridium program BProgram.invoke (AutoGenerated)
at com.tridium.sys.schema.ComponentSlotMap.invoke(ComponentSlotMap.java:1908)
 at com.tridium.sys.engine.EngineUtil.doInvoke(EngineUtil.java:62)
                                                syncActions (EngineManager.java: 470)
```

e (EngineManager.java:271)

Thread.run(EngineManager.java:910)



```
public void onStart() throws Exception
{
    // start up code here
}

public void onExecute() throws Exception
{
    // execute code (set executeOnChange flag on inputs)

    // Bad onExecute method to demonstrate Engine Watchdog Timeout Dump while (true)
    {
        try
        {
            Thread.sleep(5000);
        }
        catch (Exception ignored)
        {
        }
    }
}
```

..to find blocking code



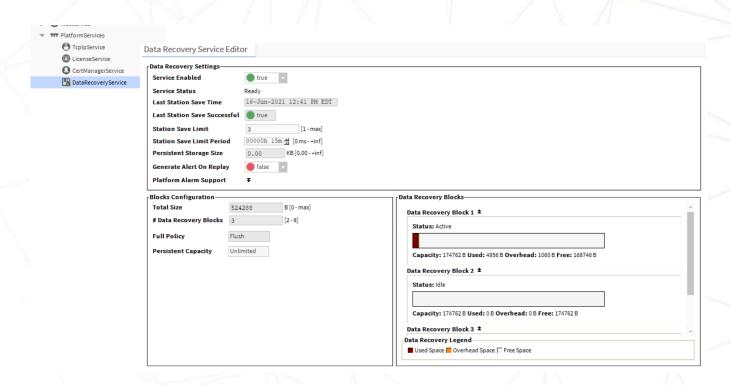


Data Recovery Service Troubleshooting



TRIDIUM

Data Recovery Service



ip:host:|foxs:|station:|slot:/Services/PlatformServices/DataRecoveryService

What does it do?

Recover data from the following spaces:

Component Space History Space Alarm Space

Problem?

Capturing unneeded data can lead to performance issues





Data Recovery Service Manager Access

Remote Station | sysManagers

- registryManager
- schemaManager
- licenseManager
- moduleManager
- engineManager
- leaseManager
- serviceManager
- stationManager
- resourceManager
- diagnosticManager
- queryHandlers
- networkInterfaceManager
- dataRecoveryManager



Remote Station | sysManagers | dataRecoveryManager

Data recovery Performance Metrics	
Seconds Since Service Started / Last Reset	6790
Total Number Of Records Received	270
Average Size of Record Received	143.1222222222223
Total Bytes Received Since Start / Last Reset	38643
Average Bytes Received/Second	5.707419113141243
Total Bytes Flushed Since Start / Last Reset	0
Average Bytes Flushed/Second	0.0
Total Number of Times Flush Occurred	0
Average Bytes Flushed/Flush	0.0
Number of Too Large Events Encountered	0
Chunk FS	Statistics

Access the Data Recovery Manager from Remote Spy:

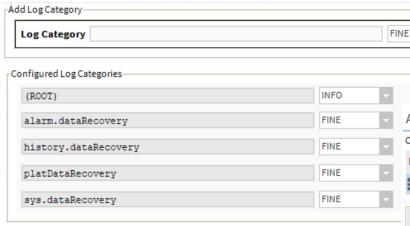
ip:host|foxs:|spy:/sysManagers/dataRecoveryManager

Last 10 flushes



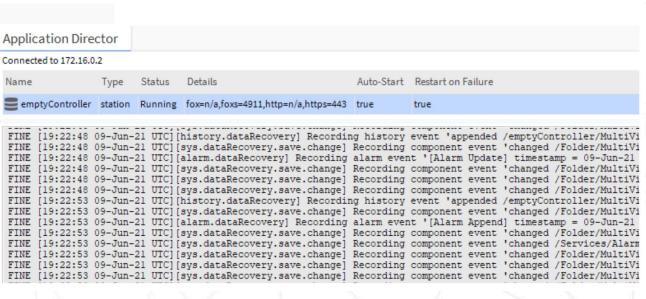


Data Recovery Service Logs



Niagara Station Logs:

platDataRecovery sys.dataRecovery history.dataRecovery alarm.dataRecovery

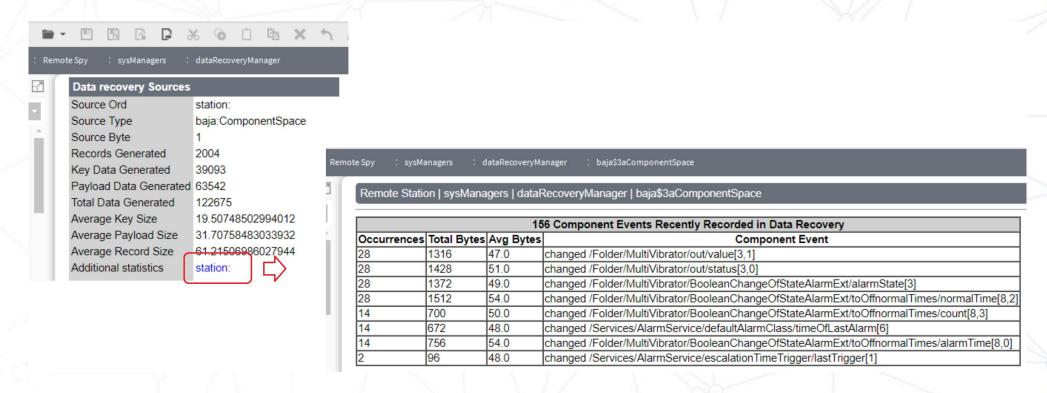






Best Practices Components

Use dataRecoveryManager to understand what Component data is being saved...

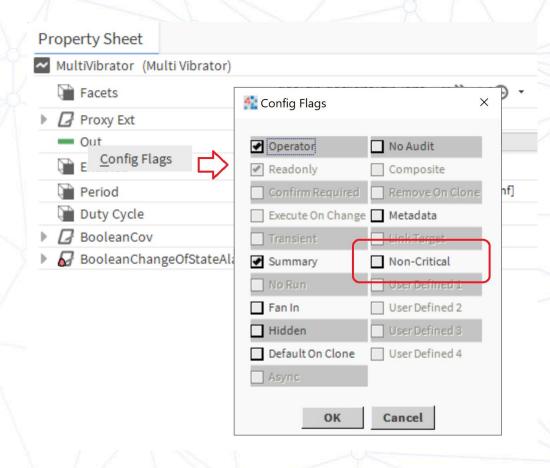






Best Practices Components

...and ignore it at your discretion

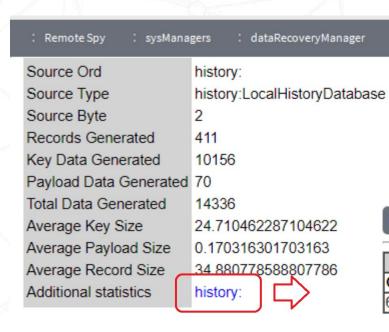






Best Practices Histories

Use dataRecoveryManager to understand what History data is being saved...



Remote Station | sysManagers | dataRecoveryManager | history\$3aLocalHistoryDatabase

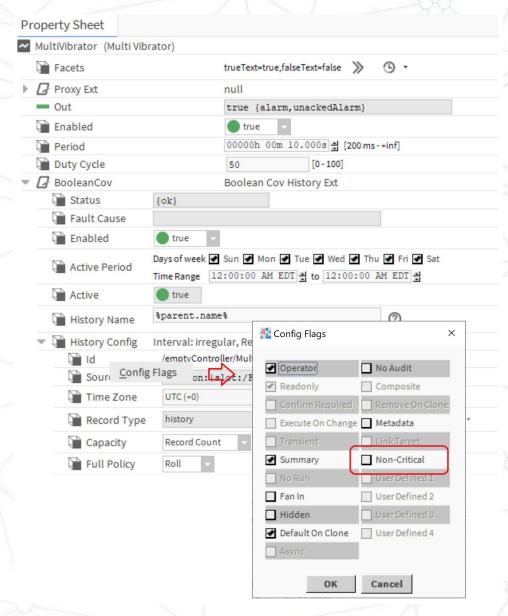
60 History Events Recently Recorded in data recovery			
Occurrences	Total Bytes	Avg Bytes	Last History Event of its Type
60	1200	20.0	appended /emptyController/3: 09-Jun-21 7:34 PM UTC false {ok}





Best Practices Histories

...and ignore it at your discretion







Best Practices Alarms

Use dataRecoveryManager to understand what Alarm data is being saved...

Remote Station | sysManagers | dataRecoveryManager

Source Ord alarm:

Source Type alarm:FileAlarmDatabase

Source Byte 3

Records Generated 5

Key Data Generated 0

Payload Data Generated 3066

Total Data Generated 3116

Average Key Size 0.0

Average Payload Size 613.2

Average Record Size

Additional statistics

623.2 alarm:



Remote Station | sysManagers | dataRecoveryManager | alarm\$3aFileAlarmDatabase

5 Alarm Events Recently Recorded in Data Recovery					
Event	Occurrences	Total Bytes	Avg Bytes		
Append	3	1842	614.0		
Update	2	1224	612.0		

Events Encountered

Event Size	
621	[Alarm Append] timestamp = 12-May-23 4:22 PM EDT, sourceState = Offnormal, ackS
612	[Alarm Append] timestamp = 12-May-23 4:22 PM EDT, sourceState = Fault, ackState
614	[Alarm Update] timestamp = 12-May-23 4:22 PM EDT, sourceState = Normal, ackStat
610	[Alarm Update] timestamp = 12-May-23 4:22 PM EDT, sourceState = Normal, ackStat
609	[Alarm Append] timestamp = 12-May-23 4:22 PM EDT, sourceState = Fault, ackState





Best Practices Alarms

...but Alarms can not be ignored!





Troubleshooting Example

Use dataRecoveryManager and logs to find a noisy point...

Remote Station | sysManagers | dataRecoveryManager | baja\$3aComponentSpace

196 Component Events Recently Recorded in Data Recovery					
Occurrences	Total Bytes	Avg Bytes	Component Event		
183	8601		changed /Folder/MultiVibrator/out/value[3,1]		
2	96	48.0	changed /Services/AlarmService/escalationTime	eTrigger/lastTrigger[1]	
1	24	24.0	removed /Drivers/NiagaraNetwork/sysDefProvid	der/CategoryTest	
1	35	35.0	removed /Services/UserService/userPrototypes/defaultPrototype/web_WebProfileConfig/module		
1	35	35.0	removed /Services/UserService/userPrototypes/defaultPrototype/web_MobileWebProfileConfig/		
1	134	134.0	added /Services/UserService/userPrototypes/defaultPrototype/web_MobileWebProfileConfig/mo		
1	49	49.0	changed /Drivers/NiagaraNetwork/localStation/persistTask/lastSuccess[4]		
1	134	134.0	added /Services/UserService/userPrototypes/defaultPrototype/web_WebProfileConfig/moduleD		
1	35	35.0	removed /Services/UserService/admin/web_WebProfileConfig/moduleDependenciesFacets		
1	35	35.0	removed /Services/UserService/admin/web_MobileWebProfileConfig/moduleDependenciesFace		
1	134	134.0	added /Services/UserService/admin/web_MobileWebProfileConfig/moduleDependenciesFacets		
1	134	134.0	added /Services/UserService/admin/web_WebProfileConfig/moduleDependenciesFacets		
1	49	49.0	changed /Drivers/NiagaraNetwork/localStation/persistTask/lastAttempt[5]		

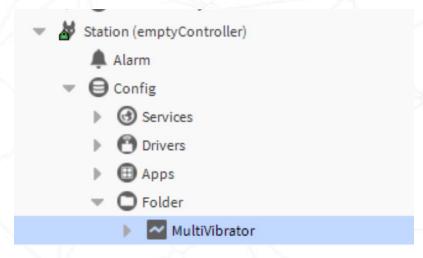
```
FINE [11:42:18 16-Jun-21 EDT] [sys.dataRecovery.save.change] Recording component event 'changed /Folder/MultiVibrator/out/value[3,1], false' FINE [11:42:19 16-Jun-21 EDT] [sys.dataRecovery.save.change] Recording component event 'changed /Folder/MultiVibrator/out/value[3,1], false' FINE [11:42:19 16-Jun-21 EDT] [sys.dataRecovery.save.change] Recording component event 'changed /Folder/MultiVibrator/out/value[3,1], false' FINE [11:42:20 16-Jun-21 EDT] [sys.dataRecovery.save.change] Recording component event 'changed /Folder/MultiVibrator/out/value[3,1], false' FINE [11:42:21 16-Jun-21 EDT] [sys.dataRecovery.save.change] Recording component event 'changed /Folder/MultiVibrator/out/value[3,1], true' FINE [11:42:21 16-Jun-21 EDT] [sys.dataRecovery.save.change] Recording component event 'changed /Folder/MultiVibrator/out/value[3,1], false' FINE [11:42:22 16-Jun-21 EDT] [sys.dataRecovery.save.change] Recording component event 'changed /Folder/MultiVibrator/out/value[3,1], false' FINE [11:42:22 16-Jun-21 EDT] [sys.dataRecovery.save.change] Recording component event 'changed /Folder/MultiVibrator/out/value[3,1], false' FINE [11:42:23 16-Jun-21 EDT] [sys.dataRecovery.save.change] Recording component event 'changed /Folder/MultiVibrator/out/value[3,1], true' FINE [11:42:23 16-Jun-21 EDT] [sys.dataRecovery.save.change] Recording component event 'changed /Folder/MultiVibrator/out/value[3,1], false' FINE [11:42:24 16-Jun-21 EDT] [sys.dataRecovery.save.change] Recording component event 'changed /Folder/MultiVibrator/out/value[3,1], false' FINE [11:42:24 16-Jun-21 EDT] [sys.dataRecovery.save.change] Recording component event 'changed /Folder/MultiVibrator/out/value[3,1], false' FINE [11:42:24 16-Jun-21 EDT] [sys.dataRecovery.save.change] Recording component event 'changed /Folder/MultiVibrator/out/value[3,1], false' FINE [11:42:24 16-Jun-21 EDT] [sys.dataRecovery.save.change] Recording component event 'changed /Folder/MultiVibrator/out/value[3,1], false' FINE [11:42:24 16-Jun-21 EDT] [sys.dataRecovery.save.change] Recording com
```

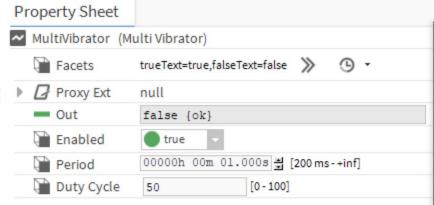




Troubleshooting Example

...and prevent it from entering the service









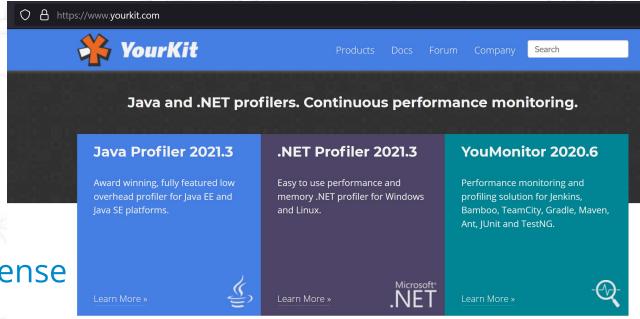




YourKit Prerequisites

Only available for Windows or Linux Development environments

Add the "developer" feature to your license



Administrator: Niagara Command Line

c:\niagara\niagara-4.10.0.154>station -@agentpath:"C:\Program Files\YourKit Java Profiler\bin\win64\yjpagent.dll" windowsSupervisor

INFO [nre] Launching Niagara Kuntime Environment

FATAL: Can not use Java agent argument '-agentpath:C:\Program Files\YourKit Java Profiler\bin\win64\yjpagent.dll' without a 'developer' feature in license.





Starting YourKit Agent

Attach to Niagara Station:

Attach to Niagara Workbench:

```
Administrator: Niagara Command Line - wb -@agentpath: "C:\Program Files\YourKit Java Profiler\bin\win64\yjpagent.dll"

c:\niagara\niagara-4.10.0.15(->wb -@agentpath: "C:\Program Files\YourKit Java Profiler\bin\win64\yjpagent.dll"

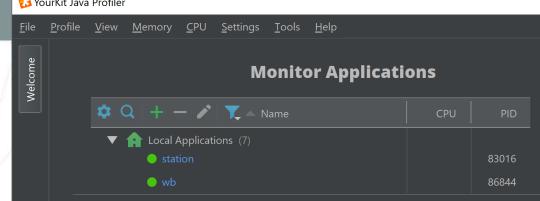
INFO [nre] Launching Niagara Runtime Environment

[YourKit Java Profiler 2019.8-b142] Log file: C:\Users\Niagara\.yjp\log\wb-45500.log

INFO [13:22:27 09-Jun-21 EDT][nre] Booting

INFO [13:22:28 09-Jun-21 EDT][sys] Logging initialized

INFO [13:22:30 09-Jun-21 EDT][sys.registry] Up-to-date [98ms]
```



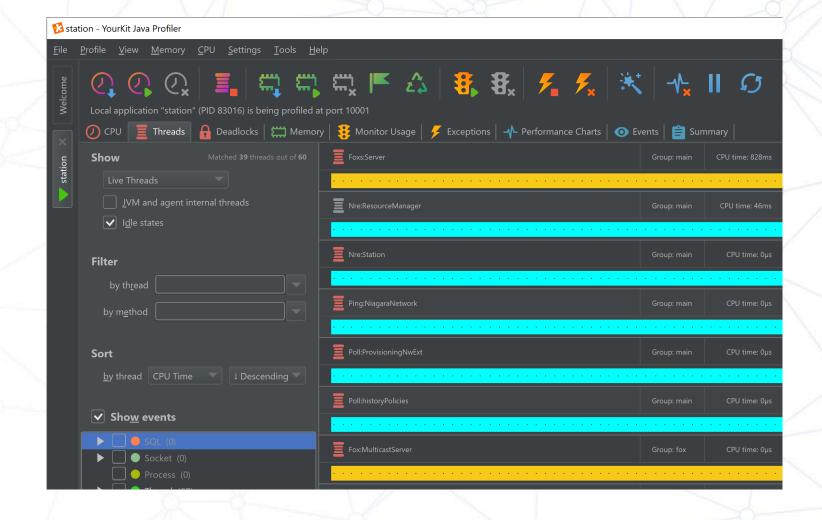




Niagara Applications In YourKit

View all kinds of data:

Threads
Deadlocks
Monitor Contention
Exceptions
Memory Allocations







Questions? Please write them down! TRIDIUM

