

**Survive to Thrive** 

A to Z; Self.Team.Customers.Partners

3 R's 21st Century

Ed Soo Hoo – WW CTO Global Accounts Innovation and Transformation Exec

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#### Point of View

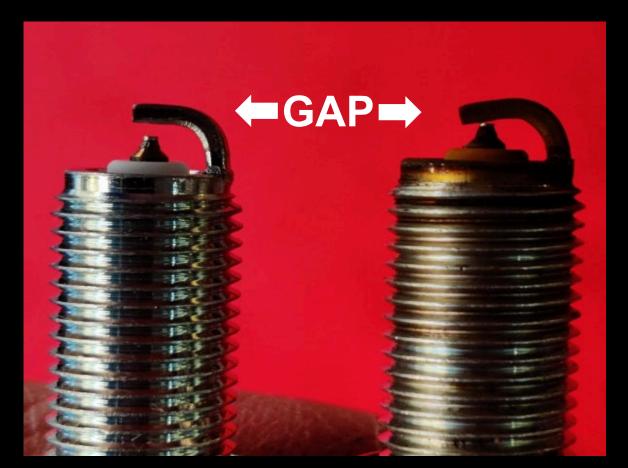
- BlinkFirst
- Storytelling
- Lead and Team
- Three Stages of Fear



# **Small Things Matter**

Tale of Two Plugs
Fuel, Air
Spark





# What If You Knew Everything About Tomorrow?

What Would You Do Different Today?







# business as usual





# Customers Workforce



Hemingway and DARPA

# Fort Under Siege

Explosion of asymmetric points

Redeploy – Speed and Force Multiplier

Extended Attack Vectors; Cloud, Edge, Data Center, Office, Store, Home, Mobile

Skills Assessment

Mindset of 'Not'

Team / Lead / Goal / Risk...

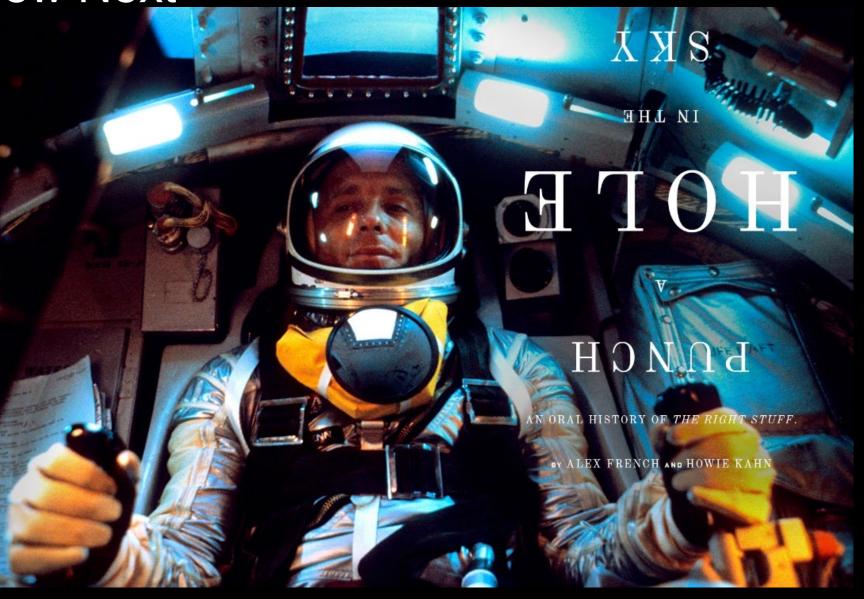
# 60's - Now New Next

Risk

Plan

Team

Lead





# 70'S - STRETCHING THE BOX





# The Art of the Long View

-Anticipating Risks and Openings





# Shifts Happens

#### **Straight Roads are for Fast Cars**



#### **Turns are for Fast Drivers**





#### Shifts Happens



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# TEMPLE OF APOLLO



<u>Know</u> Thyself

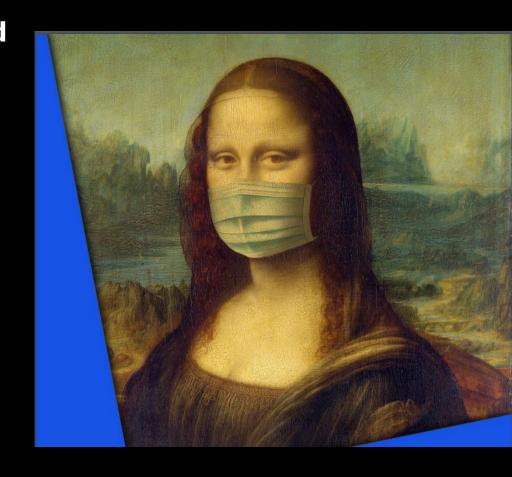
γνῶθι σεαυτόν



#### biggest challenges? where to start, invest, bet, act, gaps, iterate...



strategy/tactics workforce generational gaps game; finite/infinite team, skills, background attrition/attraction Y2late/refactor/reskill leadership legacy security supply chain transformation resilience opex v capex edge **Cloudfirst v datafirst** iot/erp/mes data/AI/Analytics EX/CX/UX esg



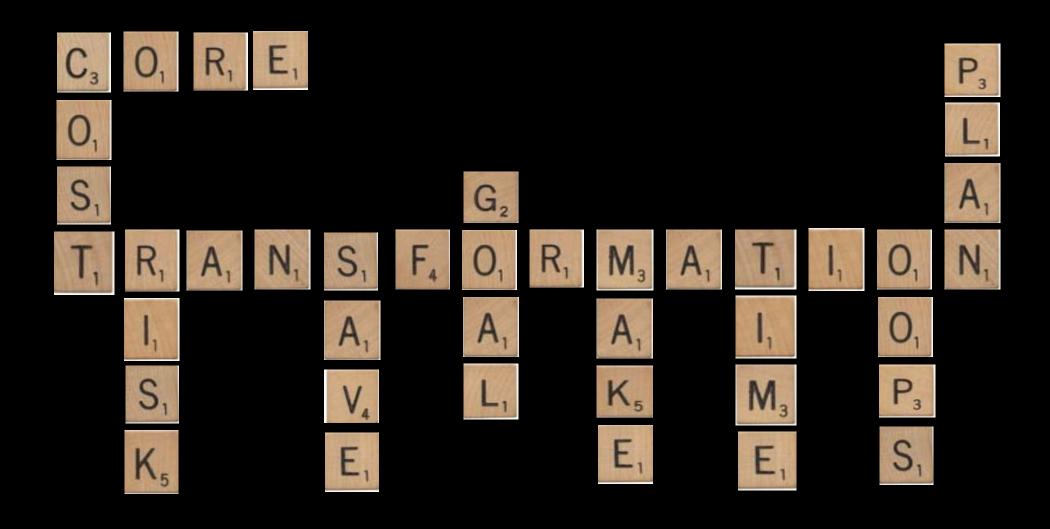


# nORmAL. Is. oVER.

Demographic Decline
Deglobalization
Climate Transition
Technology Acceleration



#### TRANSFORMATION – FOUR LETTER WORDS

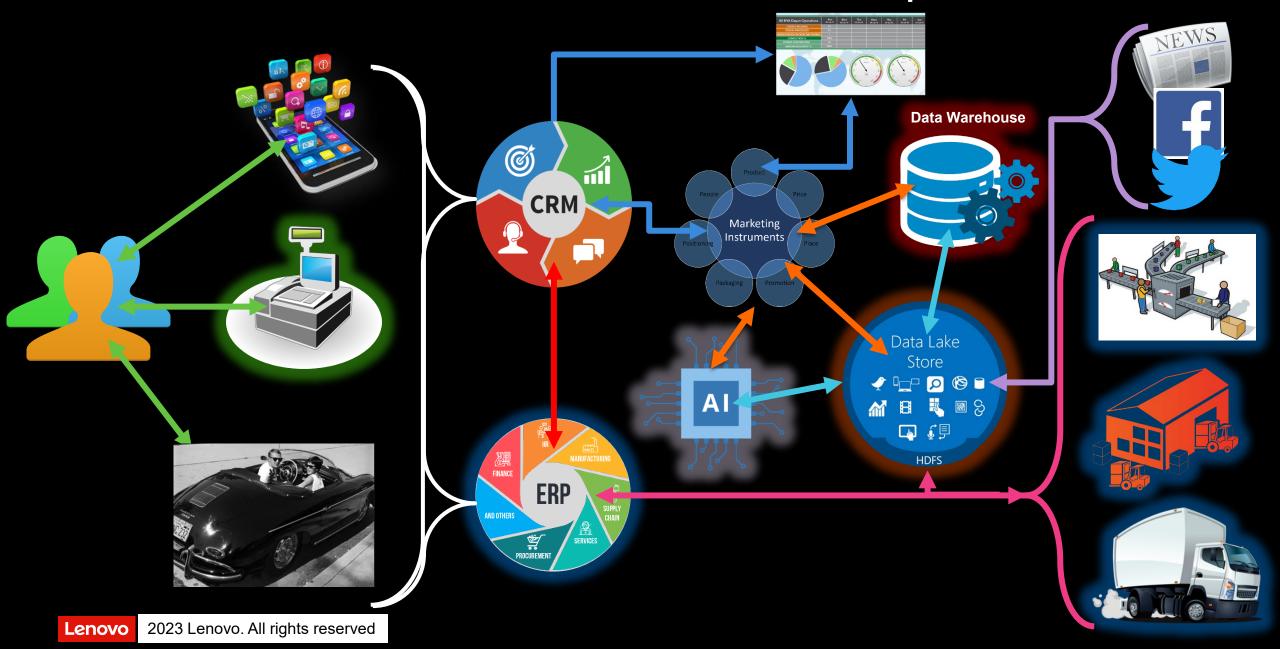




# VALUE IN EYE OF BEHOLDER



### Three Houses of Business– Follow the Experiences





#### But Wait...There's More.

In 1999, (Blank) offered some very prescient advice on the internet and technology

"There is a war going on.

The battlefield is in the mind.

The prize is the soul.

So be careful."





# The Space Between Hunky and Dory

- The War on...
- The War for...

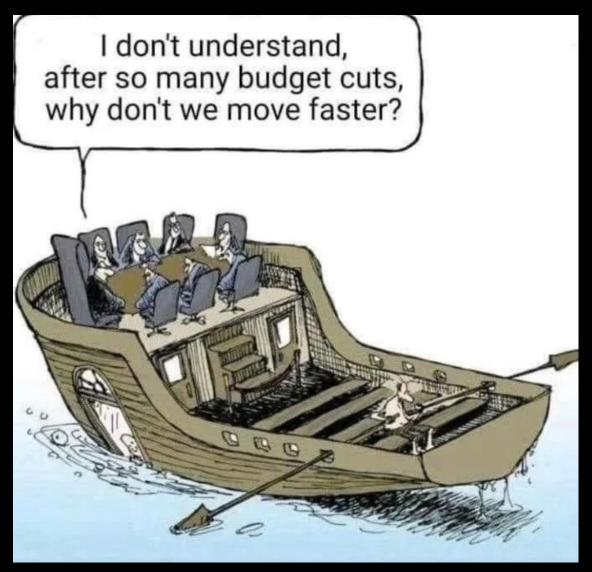
# **TALENT**





#### Now is the Winter of our Discontent – Richard III







# The Will to Fight

Faith in their cause

(purpose)

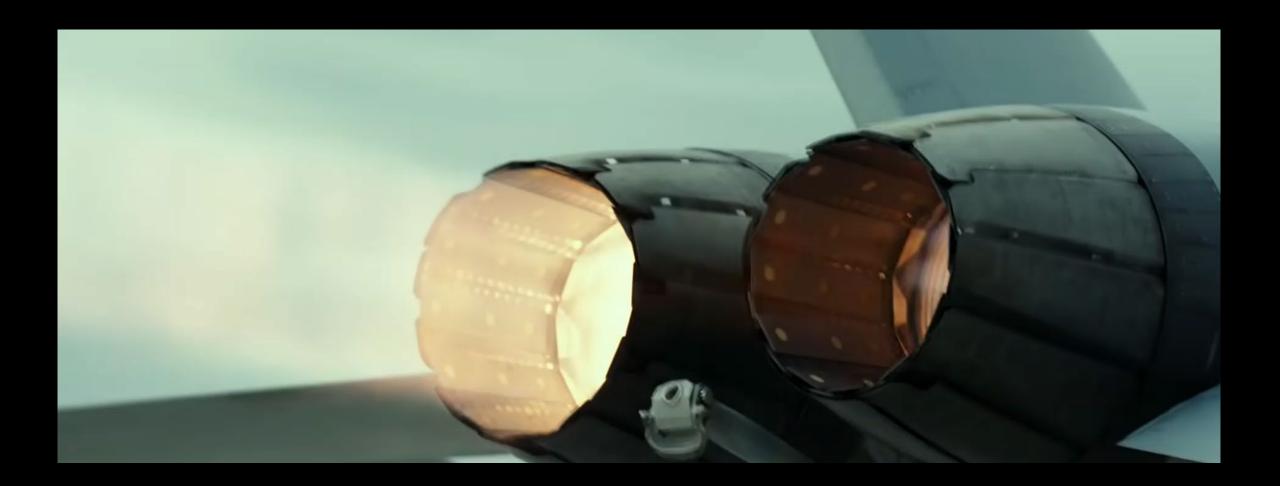
Faith in their leaders

(trust)

Backing of their company (passion)



# BAU...vs Disruptor - Stretch Beyond

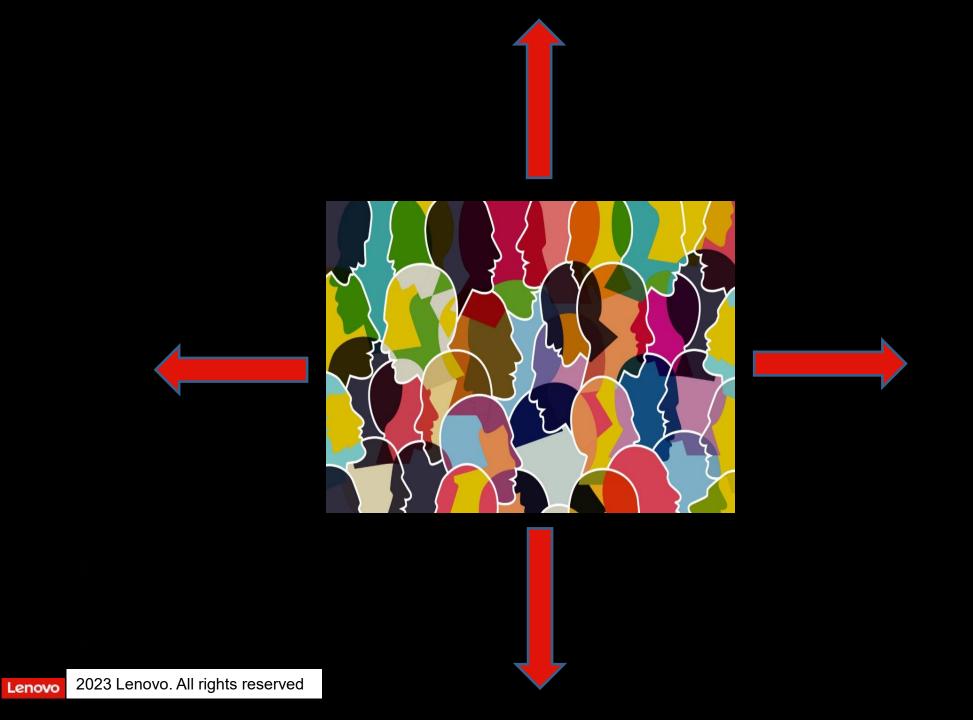


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# BEST OF THE BEST – A.C.E.











Job

Engaged

Fulfilled







#### Is it better to be Loved or Feared?

# Connect **Empower** Lead





# NASA – Apollo Team

Gene Kranz - Tough and competent (NASA Speech)





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# Leaders Building Leaders





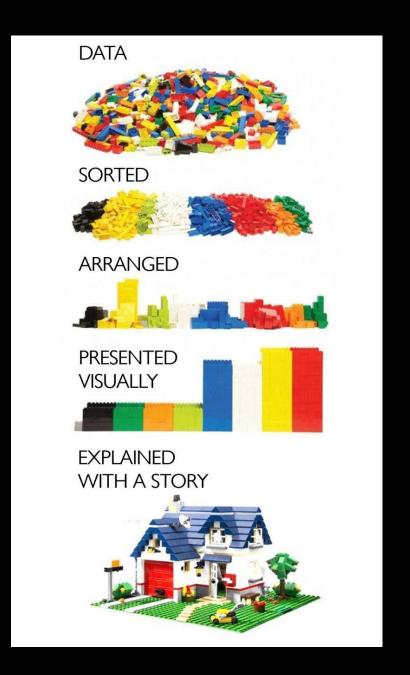
# Tons of Topics

No Lack of Technologies

Tech Talk on speeds & feeds

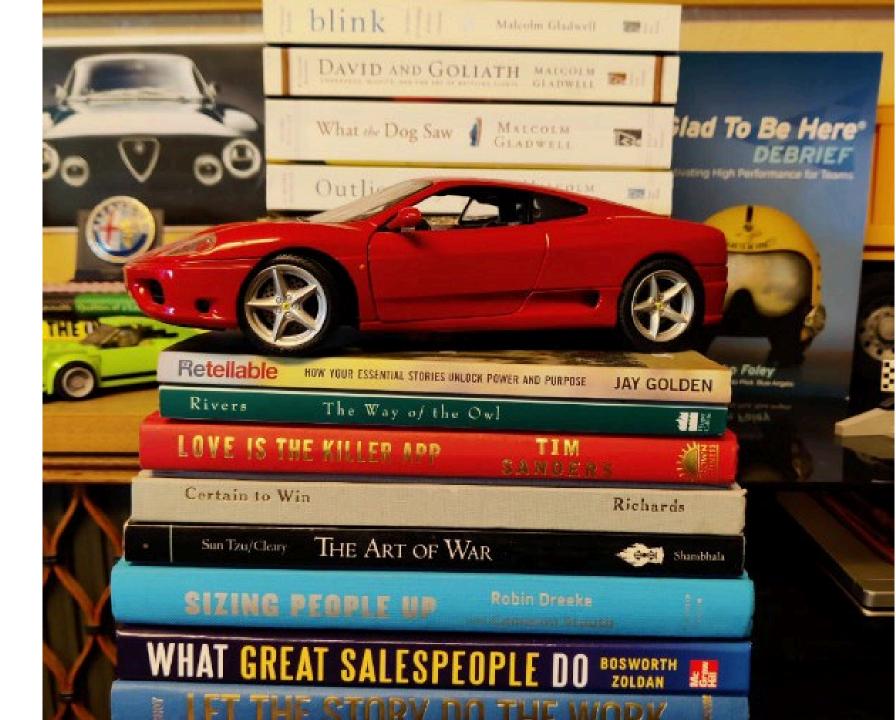
Content v Context v Complexities

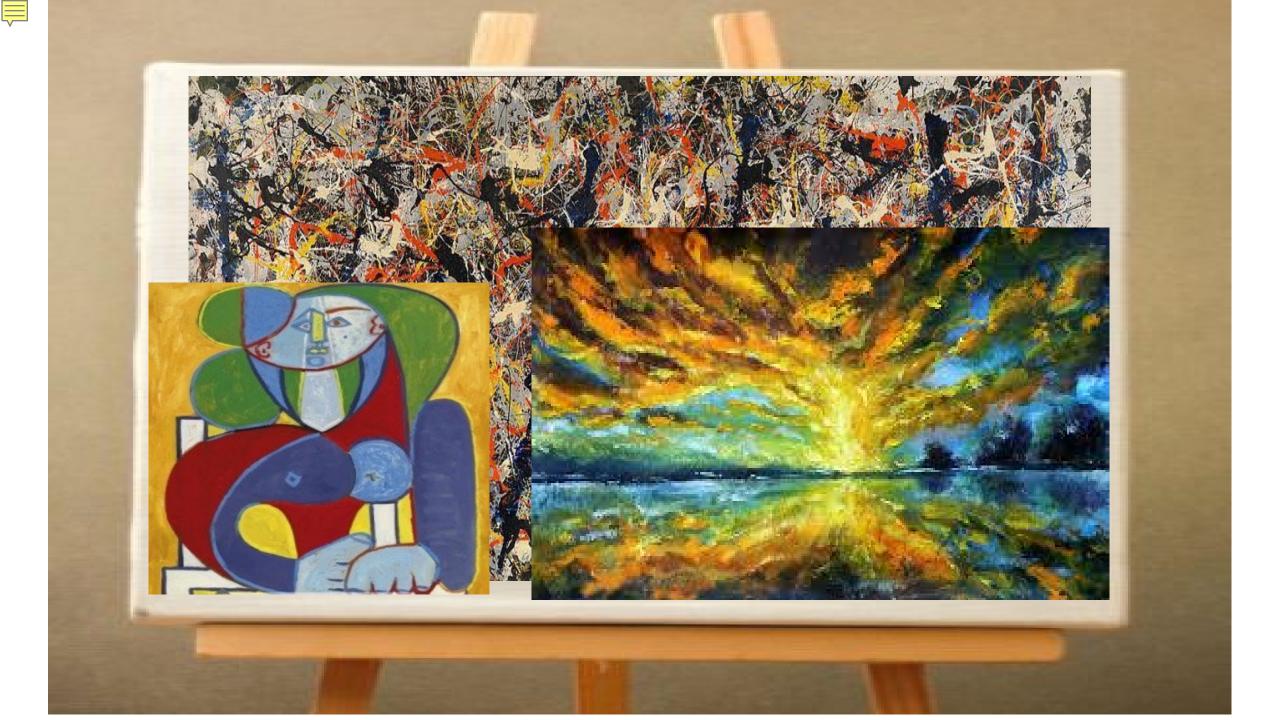
Connect and Relate



# Stories Insights Strategies









# The Technology and the Story (Itch)





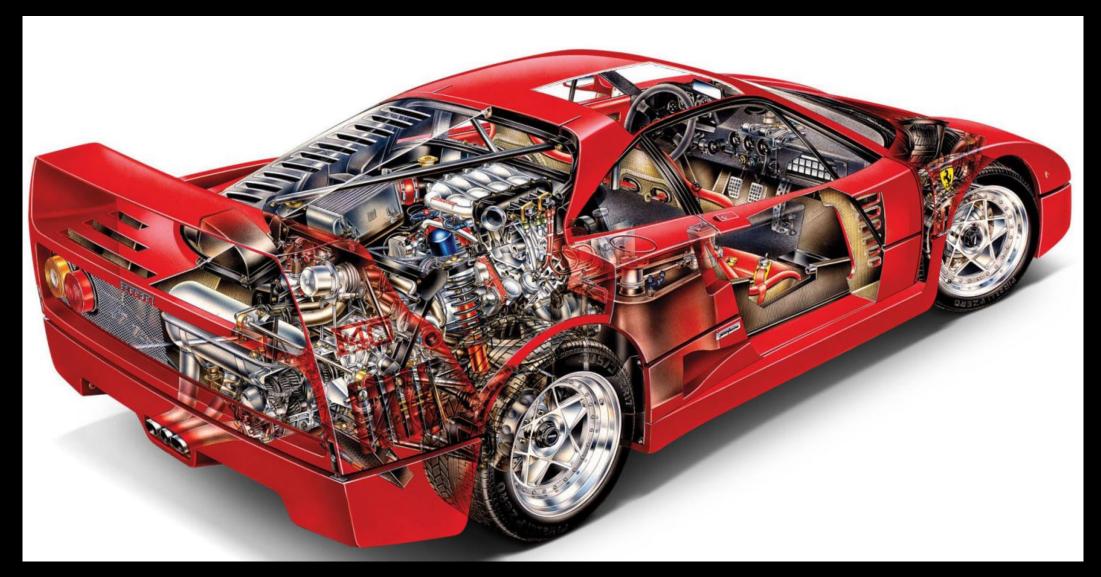
# A long time ago in a galaxy far far away....



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# 3 E's – Expectations; Experience & Engagement



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# Pertection

Pause (k)















37

# Journey to Quest

## Fearful to Fear Less to Fearless

- Share Insights/Knowledge
- Embrace Uncertainty
- Assess & Adapt
- Warrior Mindset



# Crack the Code Find the Key









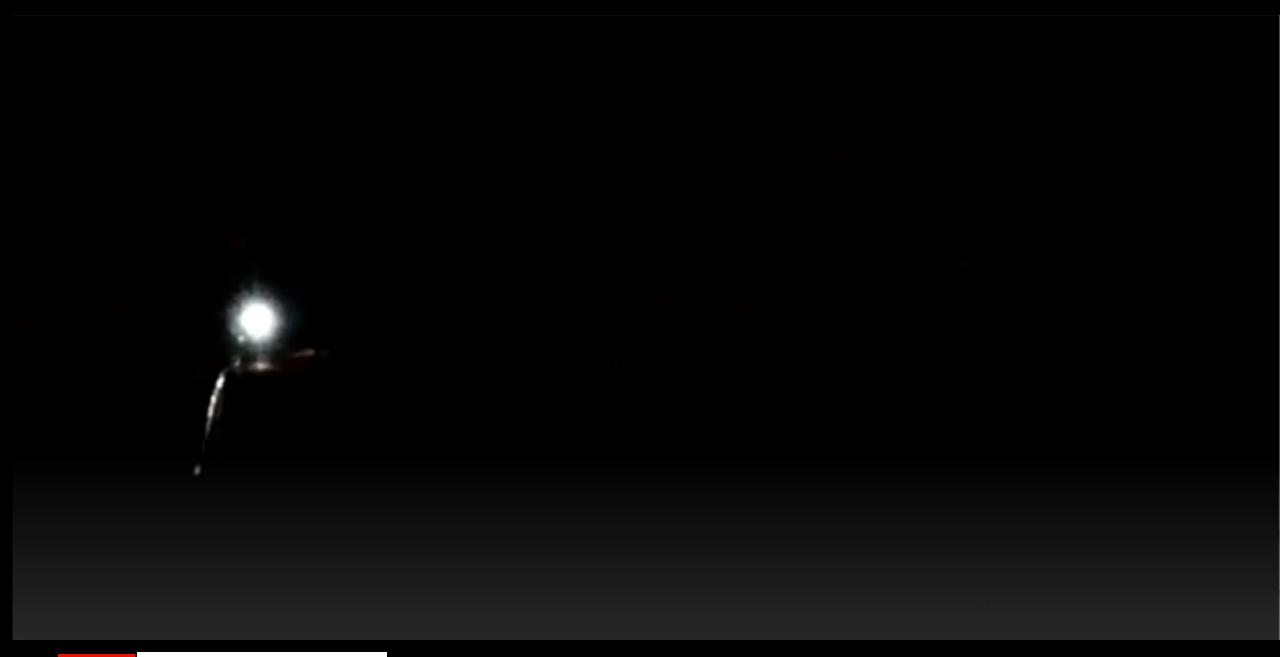


## Terri Soo Hoo as Indy!























### Three S(tooges) Algorithm



## Musashi Duel – Ganryu-Jima



50

#### **Books I Like**

**Book of Five Rings** - Self awareness (Miyamoto Musashi)

**Art of War** – Strategy (Thomas Cleary)

**<u>Certain to Win</u>** – OODA Methodology (Chet Richards)

**Retellable** – Storytelling (Jay Golden)

**Let the Story Do the Work** — Storytelling (Esther Choy)

What Great Salespeople Do — Change Your Ways (Bosworth & Zoldan)

**The Way of the Owl** — Integrity (Frank Rivers)

**Love is the Killer App** – **Embrace (Tim Sanders)** 

**Tipping Point** — Observation (Malcolm Gladwell)

FBI Behavioralist (4 Books) - Robin Dreeke

Love this site;

https://www.cbinsights.com/



## Cars Are Just Cars...





















CAREY D. LOHRENZ

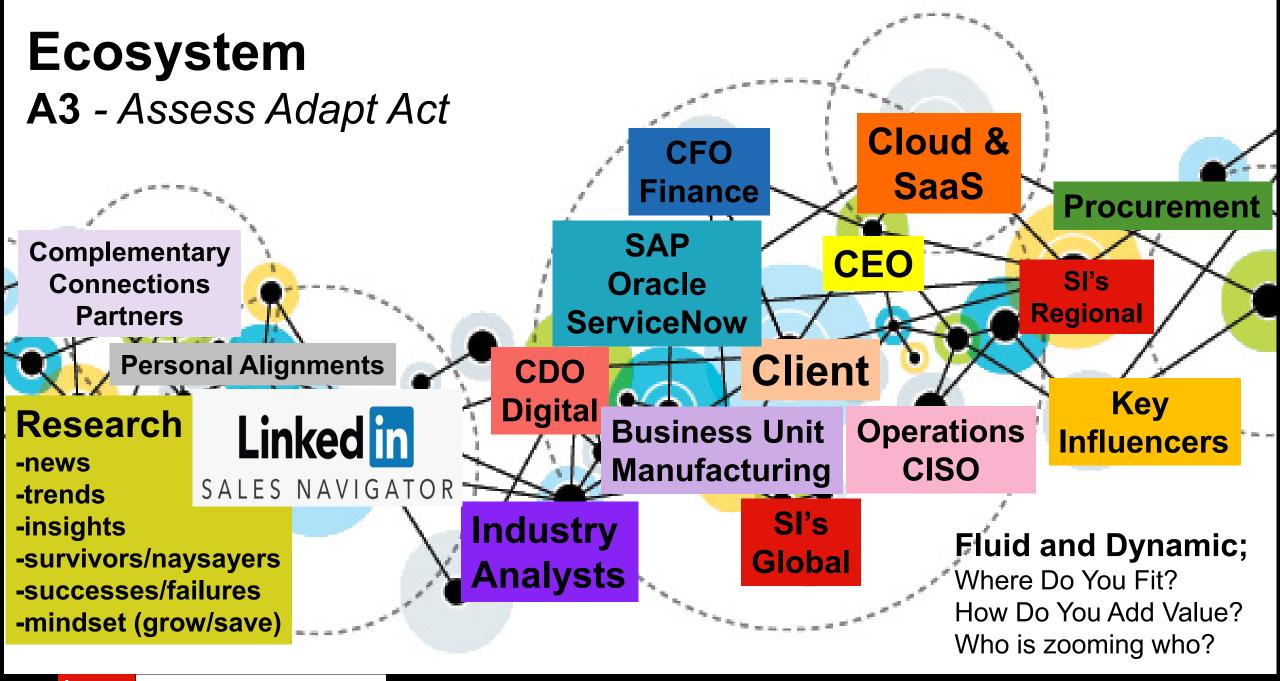
HIGH-PERFORMANCE LESSONS FROM THE FLIGHT DECK

STREET

## Powering and Enabling the Team







# **Unique POV and Insights C3** – Content Context Curiosity





## SAMSUNG

1 week





## Elevate the Conversation E3 — Engage Empower Educate



**Business Driven Topics**