

## Resolution for Niagara weather service-related issue

The National Weather Service recently made server modifications that redirect all HTTP requests to HTTPS for 'alerts.weather.gov'. This uncovered an issue which causes the JACE® to trigger an Engine Watchdog Timeout (EWT) and reboot repeatedly.

We've developed a module featuring several changes that resolve the issue for Niagara AX versions 3.7 and 3.8, and Niagara 4 version 4.1. These changes include measures to prevent similar issues in the future, such as restoring weather advisory functionality when checking the National Weather Service server on platforms that support HTTPS communications.

More information and module download instructions can be found in our [Knowledge Article](#). We appreciate your patience as we developed and tested this new module.

If you have questions or need more information, please contact your Tridium representative or [support@tridium.com](mailto:support@tridium.com).